GOVERNMENT OF INDIA MINISTRY OF AYUSH

RAJYA SABHA

UNSTARRED QUESTION No. 973 TO BE ANSWERED ON 29.07.2025

Digital health and Ayush telemedicine initiatives

973 # Shri Tejveer Singh:

Will the Minister of *Ayush* be pleased to state:

- (a) the number of beneficiaries who gained access through Ayushman Bharat Portal and "Ayush Telemedicine Services" so far;
- (b) the rural to urban ratio of these services, and the State/District that has shown the highest usage;
- (c) whether any independent audit/certification process has been implemented to monitor the quality of Ayush treatment available on these platforms; and
- (d) whether any public dialogue, awareness campaigns or training programs has been initiated to ensure long-term usage, and their results?

ANSWER

THE MINISTER OF STATE (IC) OF THE MINISTRY OF AYUSH (SHRI PRATAPRAO JADHAV)

- (a) and (b) The Ayushman Bharat portal has been developed by Ministry of Health and family welfare wherein a total of 1,77,906 Ayushman Arogya Mandirs including AAM (Ayush) are functional with total footfall of 438.54 crore including Ayush. As on 15.07.2025 more than 38.10 crore Tele-consultations have been provided through functional AAMs across the country. Number of Ayush Teleconsultation conducted in e-Sanjeevani 2.0 is 32,415.Further, Rural to Urban consultations ratio for Ayush teleconsultations is 22837:1202 = 18.99:1. The State with highest Ayush teleconsultations is Bihar with 10,865 Ayush teleconsultations. The District with highest Ayush teleconsultations is Patna District of Bihar with 4,878 Ayush teleconsultations.
- (c) and (d) No such mechanism is available. However, Ministry of Health and Family Welfare and Ministry of Ayush are organizing various health camps and outreached initiatives in collaboration with States/UTs for serving essential health services in remote places including hard-to reach areas. Currently, Ayushman Arogya Shivir, like nationwide health Mela Shivir are conducting at Ayushman Arogya Mandirs (AAMs) and Community Health Centers (CHC) since April 2024.
