

GOVERNMENT OF INDIA
MINISTRY OF HOUSING AND URBAN AFFAIRS
RAJYA SABHA
UNSTARRED QUESTION NO. 864
ANSWERED ON 28/07/2025
SERVICES UNDER NUDM

864. SHRI IRANNA KADADI:

Will the Minister of HOUSING AND URBAN AFFAIRS be pleased to state:

- (a) the details of the number of cities approved and the citizens benefited from services under National Urban Digital Mission (NUDM) and the efficiency gains achieved since 2019, State-wise and year-wise;
- (b) the mechanisms in place to monitor the performance and utilization of NUDM's digital platforms by urban local bodies;
- (c) whether there's consideration to develop mobile applications and dashboards for real-time access to municipal services under the mission, if so, the details thereof; and
- (d) whether Government has plans to expand or extend and include additional cities or services in the mission, if so, the details thereof?

ANSWER

**THE MINISTER OF STATE IN THE MINISTRY OF HOUSING AND URBAN AFFAIRS
(SHRI TOKHAN SAHU)**

- (a) to (d) The proposed National Urban Digital Mission (NUDM) is under consideration. The pilot implementation of the mission was launched in February, 2021, under which citizen centric urban digital infrastructure called the Urban Platform for delivery of Online Governance (UPYOG)- is being developed. It comprises a set of e-governance solutions usable by all ULBs for delivery of digital municipal services. Elements like a mobile application and national dashboard are also being explored and may be taken forward in a phased manner. Appropriate monitoring and governance mechanisms are expected to be considered as part of the overall framework. Expansion of coverage and services under the Mission shall be taken up progressively.
