

**GOVERNMENT OF INDIA  
MINISTRY OF CIVIL AVIATION  
Rajya Sabha**

**UNSTARRED QUESTION NO. : 39**

**TO BE ANSWERED ON THE 21st July 2025**

**MISMATCH OF SINGLE LETTER SURNAME IN DIGI YATRA  
APP**

**39. SHRI C. VE. SHANMUGAM**

**Will the Minister of CIVIL AVIATION be pleased to state:-**

- (a) whether Government is aware of the fact that a large number of passengers are unable to use the Digi Yatra due to mismatch of single-letter surnames/initials recorded in Aadhaar and other official identity documents;**
- (b) whether Government proposes to standardize name formats between official identities and flight ticket booking platforms to prevent such discrepancies in the future;**
- (c) if so, the details thereof, and if not, the reasons therefor; and**
- (d) further steps taken by Government in this regard?**

**ANSWER**

**Minister of State in the Ministry of CIVIL AVIATION  
(Shri Murlidhar Mohol)**

**(a) to (d): There have been certain grievances reported regarding inability to use the Digi Yatra facility due to name mismatch in Aadhaar-based Digi Yatra identity credentials and the name given during booking of the air ticket. To prevent such discrepancies, Directorate General of Civil Aviation (DGCA) has issued Aeronautical Information Circular No. 09/2022 on 18.04.2022, which provides that Digi Yatra credentials can be created by the passenger with a Government of India Identity that is possible to be validated digitally. These include Aadhaar, Driving License, passports and e-passports. Presently, Digi Yatra supports passenger only with Aadhaar.**

\*\*\*\*\*