GOVERNMENT OF INDIA MINISTRY OF COMMUNICATIONS DEPARTMENT OF TELECOMMUNICATIONS

RAJYA SABHA UNSTARRED QUESTION NO. 3207 ANSWERED ON 21ST AUGUST, 2025

REVIVAL AND RESTRUCTURING OF BSNL

3207 SHRI C. VE. SHANMUGAM:

Will the Minister of Communications be pleased to state:

- (a) whether it is a fact that BSNL is facing huge loss, leading to erosion of customer base;
- (b) if so, the details thereof;
- (c) the current status of the revival and restructuring of BSNL;
- (d) the total amount of financial assistance provided to BSNL under the Government's revival packages since 2020; and
- (e) the details of strategy to address the challenges affecting BSNL's competitiveness?

ANSWER

MINISTER OF STATE FOR COMMUNICATIONS AND RURAL DEVELOPMENT (DR. PEMMASANI CHANDRA SEKHAR)

- (a) to (e) Government has taken various steps for revival of BSNL as mentioned below:
 - In 2019, first revival package amounting to around Rs. 69 Thousand Crores was given that brought down the operating costs of BSNL/MTNL.
 - In 2022, revival package amounting to around Rs. 1.64 Lakh Crores was given. It focused on infusing fresh capital, restructuring debt, viability gap funding for rural telephony etc.
 - In 2023, Government approved the allotment of 4G/5G spectrum to BSNL with the total outlay of around Rs. 89 Thousand Crores.
 - In 2025 an additional amount of Rs 6,982 Crores has been approved as additional CAPEX support for rollout of 4G network by BSNL across the country.

As a result of the revival packages given to BSNL, BSNL has started earning operating profits from F.Y. 2020-21 and BSNL has earned net profit of Rs. 262 Crore and 280 Crore in Quarter 3 & 4 of Financial Year 2024-25 respectively.

Further, to address the challenges in the telecom sector, BSNL, under the Atmanirbhar Bharat initiative, has placed purchase order for indigenously developed 4G sites for pan India deployment. Supply of 4G equipment has started from September 2023 and as on 31.07.2025, total 96,300 4G sites have been installed and 91,281 sites are ON-Air. The equipment is 5G upgradable from technology perspective.
