GOVERNMENT OF INDIA MINISTRY OF AYUSH RAJYA SABHA UNSTARRED QUESTION NO. 2888. TO BE ANSWERED ON 19th August 2025

National Ayush digital platform and tele-consultation service

2888. Shri Tejveer Singh:

Will the Minister of AYUSH be pleased to state:

- (a) whether the recently launched 'National Ayush Grid' and 'e-Ayush OPD' platforms have been implemented across the country;
- (b) whether tele-consultation services have improved access to Ayurvedic treatment in rural areas;
- (c) whether the number of Ayush practitioners registered on these platforms and the consultation data is available on public domain; and
- (d) whether any certification system and quality control mechanism has been prescribed for these services?

ANSWER

THE MINISTER OF STATE (IC) OF THE MINISTRY OF AYUSH (SHRI PRATAPRAO JADHAV)

(a) The Ayush Grid project, launched by the Ministry of Ayush, has been envisaged as a comprehensive IT backbone for the Ayush sector, aiming to digitize service delivery across areas such as healthcare, research and development, education and awareness, drug administration, capacity building, and medicinal plants. Under this initiative, several digital platforms have been developed and rolled out for use across the country, including the Ayush Hospital Management Information System (AHMIS) for streamlining diagnostics and service delivery, the Ayush Research Portal to strengthen evidence-based practices, the Ayush Nivesh Saarthi Portal to facilitate investments in the sector, and the Yoga Portal to promote yoga awareness. These platforms are accessible online nationwide and are being progressively implemented to digitally integrate Ayush services.

e-AYUSH OPD is managed by National Institute of Ayurveda (NIA) Jaipur, an autonomous Institute under the aegis of Ministry of Ayush in collaboration with Centre for Development of Advanced Computing (C-DAC), an autonomous scientific society under the Ministry of Electronics and Information Technology (MeitY), as national OPD.

- (b) Yes, tele-consultation services have improved access to Ayurvedic treatment in rural areas through the tele-medicine platform of the Ministry of Health and Family Welfare (MoHFW), which is used by Ayushman Arogya Mandirs (AAMs), and through the tele-consultation platform of the All India Institute of Ayurveda (AIIA), an autonomous organization under the Ministry of Ayush.
- (c) No, the number of Ayush practitioners registered on these platforms and the consultation data is not available on public domain.
- (d) No such mechanism is available.