

GOVERNMENT OF INDIA
MINISTRY OF MINORITY AFFAIRS
RAJYA SABHA
UNSTARRED QUESTION NO. 2514
TO BE ANSWERED ON 11.08.2025

FACILITIES EXTENDED FOR HAJ PILGRIMAGE 2024

2514. DR. DINESH SHARMA:

Will the Minister of MINORITY AFFAIRS be pleased to state:

- (a) details of main functions of 'Haj Suvidha App' developed to assist the pilgrims;
- (b) information regarding basic infrastructure of medical mission available at the pilgrimage site;
- (c) number of patients treated under the medical mission, number of out-patient (OPD) cases managed, and number of field visits conducted by mobile medical units — the details thereof;
- (d) total number of Indian pilgrims who performed Haj Pilgrimage, including number of female pilgrims who travelled without a 'mehram' (male companion); and
- (e) whether any separate facilities are provided for women pilgrims travelling without a 'mehram', if so, the details thereof?

ANSWER

THE MINISTER OF MINORITY AFFAIRS

(SHRI KIREN RIJIJU)

(a): Haj Suvidha App is a transformative digital platform that revolutionized the pilgrimage experience. Over 67,000 pilgrims utilized the app, which offered comprehensive services such as real-time updates on flights and accommodations, grievance redressal, emergency SOS features, RFID luggage tracking, and navigation support in the Mashaer region. The app also provided access to namaz timings, dua, rituals procedure, details of Khadim-ul-hujjaj and information about cover members.

(b): The Medical Mission for Haj 2024 ensured comprehensive healthcare for Indian pilgrims through:

- Medical Personnel: 356 personnel (168 doctors, 188 paramedics) deployed across pilgrimage sites.
- 4 medical centers: three in Makkah (two 30-bed, one 40-bed, including one female-only) and one 20-bed in Madinah.
- 17 dispensaries: 14 in Makkah's Aziziyah, 2 in Madinah's Markaziah, and 1 at Jeddah Haj Terminal (24/7).

(c): During Haj 2024, the Medical Mission provided healthcare services in a total of 373,687 cases, including:

- i. 2,252 inpatient admissions
- ii. 351,473 outpatient (OPD) consultations
- iii. 19,962 field visits were conducted by mobile medical units

(d) & (e): Total pilgrims travelled during Haj 2024 are 139962, including 4558 number of female pilgrims who travelled without a 'mehram' (male companion). For women pilgrims travelling without a 'mehram', female only accommodations were provided and female Khadim-ul-hujjaj were deputed.
