

GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS

RAJYA SABHA
UNSTARRED QUESTION NO. 2344
ANSWERED ON 08.08.2025

CONCESSIONS GIVEN BY RAILWAYS

2344 SHRI RAGHAV CHADHA:

Will the Minister of RAILWAYS be pleased to state:

- (a) details of the trains which were stopped before the COVID pandemic and have still not been restarted;
- (b) details of the concessions given by Railways including concession to senior citizen, which were suspended since the beginning of the pandemic, and
- (c) details of the revenue generated by the Railways on account of suspension of various concessions, year-wise and concession-wise?

ANSWER

MINISTER OF RAILWAYS, INFORMATION & BROADCASTING AND
ELECTRONICS & INFORMATION TECHNOLOGY

(SHRI ASHWINI VAISHNAW)

(a) to (c) With a view to contain the spread of Covid-19 pandemic, Indian Railways had discontinued the operation of all regular passenger carrying trains with effect from 23rd March, 2020. Meanwhile, Indian Railways, with a view to provide better passenger safety by creating maintenance corridor blocks, minimising conflicts in existing Time Table, improving punctuality etc., also undertook rationalisation of Time-Table, in a scientific manner with the assistance of IIT-Bombay. Train services are being operated as per the rationalised time table since November-2021.

The average no. of passenger trains per day for the year 2019-20 and 2024-25 is as under:

Year	Average no. of passenger trains run daily
2019-20	13,169
2024-25	13,940

Moreover, introduction of train services or restoration of service is an on-going process of Indian Railways subject to traffic justification, operational feasibility etc.

The details of number of new train services introduced during 2024-25 and 2025-26 (upto July, 2025), are as under:-

Year	No. of new train services introduced
2024-25	126
2025-26 (Upto July' 2025)	86

Indian Railways strives to provide affordable services to all strata of the society and gave subsidy of Rs. 60,466 crore on passenger tickets in 2023-24. This amounts to concession of 45% on an average, to every person travelling on Railways. In other words, if the cost of providing service is Rs. 100, then the price of ticket is Rs. 55 only. This subsidy is continuing for all passengers.

Further, concessions beyond this subsidy amount are continuing for many categories like 4 categories of Persons with Disabilities (Divyangjans), 11 categories of patients and 8 categories of students.
