

GOVERNMENT OF INDIA
MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY
RAJYA SABHA
UNSTARRED QUESTION NO. 2296
TO BE ANSWERED ON: 08.08.2025

**AUGMENTATION OF INFORMATION TECHNOLOGY FOR
DIGITAL TRANSFORMATION**

2296. DR. SIKANDER KUMAR:

Will the Minister of ELECTRONICS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) whether Government proposes to augment information technology for digital connection of village level entrepreneurs;
- (b) if so, the details thereof;
- (c) whether Government plans to integrate State Information Technology (IT) agencies with Common Service Centre e-Governance Services India Limited for digital transformation, if so, the details thereof; and
- (d) the key initiatives taken to introduce new technologies to bring positive changes in people's life in order to strengthen capacity building and State Government services to enhance their income?

ANSWER

MINISTER OF STATE FOR ELECTRONICS AND INFORMATION TECHNOLOGY
(SHRI JITIN PRASADA)

(a) to (d): Common Services Centres (CSCs) are established throughout the country to provide citizen-centric services. These centres are operated by Village Level Entrepreneurs (VLE).

The network of CSCs continues to grow, with more than 5.6 lakh centres presently functioning across India out of which 4.36 lakh are functional at gram panchayat level.

CSC e-Governance Services India Limited, also known as CSC-SPV (Special Purpose Vehicle), manages the operations of these CSCs.

CSC-SPV provides training and capacity building to VLEs through digital modes to improve their skills for better service delivery and interaction with the citizens.

During the Financial Year 2024-25, a total number of 63,974 VLEs were provided training on the use of the Digital Seva Portal and various services such as Insurance, G2C services, Banking, Agriculture, etc across the country.

Several key initiatives undertaken to strength the skilling and earning capacity of Village Level Entrepreneurs (VLEs are as follows:

- Regular training of VLEs to enhance digital literacy and service delivery skills.
- Promotion of innovative services through CSCs like financial services [DigiPay (based upon Aadhaar Enabled Payment System), Banking, Insurance], and skill development programs.
- Delivery of e-commerce services via CSC Grameen eStore, thereby enhancing livelihood opportunities for VLE.

CSC-SPV regularly coordinates with State IT Departments and their agencies for collaboration and integration of State's e-district services with CSC's Digital Seva Portal (DSP). As on 30th June 2025, a total number of 16 States/UTs have integrated their e-services with the DSP.

These States/UTs are: Assam, Bihar, Chhattisgarh, Delhi, Goa, Haryana, Himachal Pradesh, Jharkhand, Madhya Pradesh, Puducherry, Tripura, Uttar Pradesh, Uttarakhand, Jammu & Kashmir, Sikkim, and Tamil Nadu.

Government initiated a project "Capacity Building Program using ICT Tools & Technology to Enhance Livelihood of Weavers/Artisans of Bodoland Territorial Council (BTC), Assam" in Kokrajhar and Baksa districts, targeting 5,000 beneficiaries with modern tools such as computerised embroidery machines, e-tailoring, and design training.

A total of 5,075 weavers and artisans were trained, contributing 7,000 designs and 500 motifs to the centralized design repository (www.agor.ind.in). These skills enabled active participation in the Bodoland Handloom Mission and Swanirbhar Naari scheme, ensuring sustainable livelihoods. Several beneficiaries have also established their own businesses, promoting self-reliance and economic growth in the BTC handloom sector.
