GOVERNMENT OF INDIA MINISTRY OF COMMUNICATIONS DEPARTMENT OF POSTS

RAJYA SABHA UNSTARRED QUESTION NO. 2109 ANSWERED ON 7TH AUGUST, 2025

INTEGRATION OF DIGIPIN SYSTEM WITH MINISTRIES AND STATES

2109 # SHRI MAYANKKUMAR NAYAK: SMT. RAMILABEN BECHARBHAI BARA:

Will the Minister of Communications be pleased to state:

- (a) the details of the major steps taken to integrate Digital Postal Index Number (DIGIPIN) system with various Ministries and States;
- (b) the manner in which this initiative will prove helpful in efficient and timely delivery of services especially in remote areas; and
- (c) the manner in which transparency, efficiency and accountability can be ensured in governance, especially in rural areas, through geotagged addresses?

ANSWER

MINISTER OF STATE FOR COMMUNICATIONS AND RURAL DEVELOPMENT (DR. PEMMASANI CHANDRA SEKHAR)

- (a) For easy integration of DIGIPIN across platforms, the detailed technical documentation along with the source code of DIGIPIN has been made open source. Further, the Department has shared the DIGIPIN technical documentation along with source code of DIGIPIN with all relevant Ministries and State Governments to facilitate integration of DIGIPIN into their existing workflow of services, schemes, and related applications.
- (b) DIGIPIN is conceptualized to significantly improve location accuracy and to enable precise identification of places, making every location addressable and strengthening service delivery and planning across sectors—particularly in remote areas.
- (c) Geotagged addresses improve governance by providing accurate locations for every place, ensuring government services reach the right location efficiently. It promotes transparency by facilitating the sharing of exact location of government assets and offices for the benefit of citizen and by facilitating the process of determining the corresponding jurisdictions for various government departments associated with each address. It also helps in strengthening the grievance redressal and service request handling associated with government services which strengthens accountability.
