

GOVERNMENT OF INDIA
MINISTRY OF COOPERATION

RAJYA SABHA
UNSTARRED QUESTION NO. 1926
TO BE ANSWERED ON 06th August, 2025

Monitoring of PACS computerization and digitalization process

1926 # Shri Shambhu Sharan Patel:

Will the Minister of Cooperation be pleased to state:

- (a) the institutional mechanism established for monitoring and reviewing the implementation of PACS computerization;
- (b) the role of NABARD and other cooperative institutions in monitoring the project execution;
- (c) the number of PACS that completed the day-end process so far;
- (d) the new economic activities that PACS are being enabled to conduct through computerization and the role of Enterprise Resource Planning based software in this; and
- (e) whether PACS are being enabled to operate in areas other than agriculture such as milk storage, grocery and consumer services etc. through digital process?

ANSWER

THE MINISTER OF COOPERATION
(SHRI AMIT SHAH)

(a) to (b): The Ministry of Cooperation (MoC) has adopted a multi-layered approach to evaluate the impact of this initiative, ensuring effective implementation at the grassroots level. Regular monthly review meetings are conducted with States/UTs to assess progress, particularly in the PACS computerization Project. Key stakeholders like States/UTs, including NABARD have been engaged to review the implementation of this project. Additionally, a structured monitoring framework has been established, comprising the National Level Monitoring and Implementation Committee (NLMIC), State and District Level Implementation and Monitoring Committees (SLIMC and DLIMC), State Cooperative Development Committee (SCDC) (under the Chief Secretary), and District Cooperative Development Committee (DCDC) (under the District Collector). These bodies ensure effective implementation, oversight, and coordination of all cooperative sector initiatives, including PACS computerization. NABARD is responsible for implementation of the project at the central level under the guidance and directions of NLMIC and Ministry of Cooperation, Government of India. It has established a core team of its officers for this purpose which is

assisting by a Project Monitoring Unit (PMU) manned by professionals and experts. After completion of the project, NABARD will manage the system in coordination with the State Governments and will be responsible for its sustainability.

(c): Total no. of 51,470 PACS have completed the Day-end status as on 30.06.2025.

(d) to (e): Yes, Sir. A comprehensive ERP solution integrates multiple functionalities, including membership management, financial services such as deposits and lending (short-term, medium-term, and long-term), procurement, processing units, Public Distribution System (PDS), business planning, warehousing, merchandising, borrowings, asset management, and human resource management. Additionally, it has provision to incorporate RuPay and Kisan Credit Card (KCC)/ database integrations to facilitate seamless financial transactions for PACS members.

Computerization has a significant impact on the functioning of societies. It aims to improve operational efficiency, transparency, and accountability. Key benefits include:

- * Speedy disbursal of loans.
- * Lowering of transaction costs.
- * Reduction in imbalances in payments and seamless accounting with DCCBs and StCBs.
- * Enhanced trustworthiness in the working of PACS among farmers.

PACS are developed as hubs for delivering benefits from schemes such as Pradhan Mantri Kisan Samriddhi Kendras (PMKSK), Common Service Centres (CSCs), Pradhan Mantri Bhartiya Janaushadhi Kendras (PMBJK), interest subvention, fertiliser and seed distribution, Public Distribution System(PDS) outlets, LPG/Petrol/Diesel dealerships, Custom Hiring, etc.. The Government has initiated steps to integrate the PACS ERP system with other national platforms to streamline agricultural credit and service delivery. These include integration with Pradhan Mantri Kisan Samriddhi Kendras (PMKSK), Common Service Centres (CSCs), Pradhan Mantri Bhartiya Janaushadhi Kendras (PMBJK), Kisan Rin Portal etc.
