GOVERNMENT OF INDIA MINISTRY OF CONSUMER AFFAIRS, FOOD & PUBLIC DISTRIBUTION DEPARTMENT OF FOOD AND PUBLIC DISTRIBUTION

RAJYA SABHA UNSTARRED QUESTION NO. 1795 TO BE ANSWERED ON 5TH AUGUST, 2025

COMPUTERIZATION OF PDS AND E-KYC OF BENEFICIARIES

1795 SHRI ADITYA PRASAD:

Will the Minister of Consumer Affairs, Food and Public Distribution be pleased to state:

- (a): whether the distribution process of Public Distribution System (PDS) has been computerized by Government;
- (b): if so, the details thereof, State-wise, particularly with reference to the State of Jharkhand;
- (c): whether e-know your customer (e-KYC) of PDS beneficiaries is being done to prevent fraud and theft; and
- (d): if so, the details thereof?

ANSWER

MINISTER OF STATE FOR MINISTRY OF CONSUMER AFFAIRS, FOOD & PUBLIC DISTRIBUTION

(SHRIMATI NIMUBEN JAYANTIBHAI BAMBHANIYA)

- (a) & (b): As part of the technology reforms, Government has completely computerized distribution process in the States/UTs (including Jharkhand). A statement showing State-wise details of Computerization of PDS is at **Annexure.**
- (c) & (d): At present, eKYC of around 83% of PDS beneficiaries has been completed across the country (including Jharkhand). This Department has requested all States/UTs to expedite the eKYC process.

Annexure

A statement showing details of Computerization of Public Distribution System

| S.N. | State/UT | Digitization of Ration Cards | % Seeding of Ration Cards | Online allocation of foodgrains | Computerization of supply chain Management | Toll free/online Grievance Redressal | Total Fair Price Shops | Operatio nal with ePOS devices |
|------|---|------------------------------------|---------------------------|---------------------------------------|--|---|---------------------------------|---|
| 1 | Andaman And Nicobar Islands | 100% | 100% | Implemented | Implemented | Yes | 416 | 416 |
| 2 | Andhra Pradesh | 100% | 100% | Implemented | Implemented | Yes | 29,791 | 29,791 |
| 3 | Arunachal Pradesh | 100% | 81% | Implemented | | Yes | 1,680 | 1,680 |
| 4 | Assam | 100% | 100% | Implemented | Implemented | Yes | 34,300 | 34,286 |
| 5 | Bihar | 100% | 100% | Implemented | Implemented | Yes | 50,951 | 50,951 |
| 6 | Chandigarh | 100% | 100% | NA | NA | Yes | NA | NA |
| 7 | Chhattisgarh | 100% | 100% | Implemented | Implemented | Yes | 13,675 | 13,675 |
| 8 | Dadar& Nagar Haveli & Daman & Diu | 100% | 100% | Implemented | Implemented | Yes | 114 | 114 |
| 9 | Delhi | 100% | 100% | Implemented | Implemented | Yes | 1,993 | 1,993 |
| 10 | Goa | 100% | 100% | Implemented | Implemented | Yes | 452 | 452 |
| 11 | Gujarat | 100% | 100% | Implemented | Implemented | Yes | 16,949 | 16,949 |
| 12 | Haryana | 100% | 100% | Implemented | Implemented | Yes | 9,434 | 9,434 |
| 13 | Himachal Pradesh | 100% | 100% | Implemented | Implemented | Yes | 5,219 | 5,155 |
| 14 | Jammu And Kashmir | 100% | 100% | Implemented | Implemented | Yes | 6,737 | 6,737 |
| 15 | Jharkhand | 100% | 99% | Implemented | Implemented | Yes | 25,228 | 25,228 |
| 16 | Karnataka | 100% | 100% | Implemented | Implemented | Yes | 20,403 | 20,325 |
| 17 | Kerala | 100% | 100% | Implemented | Implemented | Yes | 13,913 | 13,905 |
| 18 | Ladakh | 100% | 100% | Implemented | Implemented | Yes | 404 | 404 |
| 19 | Lakshadweep | 100% | 100% | Implemented | NA | Yes | 39 | 39 |
| 20 | Madhya Pradesh | 100% | 100% | Implemented | Implemented | Yes | 27,377 | 27,127 |
| 21 | Maharashtra | 100% | 100% | Implemented | Implemented | Yes | 52,642 | 52,642 |
| 22 | Manipur | 100% | 100% | Implemented | | Yes | 2,339 | 2,339 |
| 23 | Meghalaya | 100% | 73% | Implemented | Implemented | Yes | 4,735 | 4,727 |
| 24 | Mizoram | 100% | 100% | Implemented | Implemented | Yes | 1,258 | 1,258 |
| 25 | Nagaland | 100% | 98% | Implemented | Implemented | Yes | 1,783 | 1,774 |
| 26 | Odisha | 100% | 99% | Implemented | Implemented | Yes | 12,044 | 12,044 |
| 27 | Puducherry | 100% | 100% | NA | NA | Yes | NA | NA |
| 28 | Punjab | 100% | 100% | Implemented | Implemented | Yes | 18,150 | 18,150 |
| 29 | Rajasthan | 100% | 100% | Implemented | Implemented | Yes | 27,062 | 25,579 |
| 30 | Sikkim | 100% | 100% | Implemented | Implemented | Yes | 1,312 | 1,312 |
| 31 | Tamil Nadu | 100% | 100% | Implemented | Implemented | Yes | 34,805 | 34,805 |
| 32 | Telangana | 100% | 100% | Implemented | Implemented | Yes | 17,246 | 17,246 |
| 33 | Tripura | 100% | 100% | Implemented | Implemented | Yes | 2,057 | 2,057 |
| 34 | Uttarakhand | 100% | 100% | Implemented | Implemented | Yes | 9,059 | 9,059 |
| 35 | Uttar Pradesh | 100% | 100% | Implemented | Implemented | Yes | 79,216 | 79,216 |
| 36 | West Bengal | 100% | 100% | Implemented | Implemented | Yes | 20,476 | 20,476 |
| | National Summary | 100% | 99.7% | 34 | 31 | Yes | 5,43,259 | 5,41,345 |
