

GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS

RAJYA SABHA
UNSTARRED QUESTION NO. 1544
ANSWERED ON 01.08.2025

MANDATORY AADHAAR-BASED AUTHENTICATION FOR TATKAL TICKET BOOKINGS

1544 # SMT. MAYA NAROLIYA:
SHRI MITHLESH KUMAR:
DR. DINESH SHARMA:
SHRI MAYANKKUMAR NAYAK:
SHRI BRIJ LAL:
SMT. KIRAN CHOUDHRY:
DR. SUMER SINGH SOLANKI:
SHRI NARAYANA KORAGAPPA:
SMT. RAMILABEN BECHARBHAI BARA:
SHRI BABURAM NISHAD:
SHRI RAMESWAR TELI:

Will the Minister of RAILWAYS be pleased to state:

- (a) whether Aadhaar-based authentication will be mandatory for tatkal ticket booking, and whether passengers with Aadhaar-linked IRCTC account will get priority in booking, if so, the details thereof;
- (b) the manner in which this step will help in reducing the misuse of Tatkal tickets by agents and touts; and
- (c) whether this rule will be applicable to offline booking as well and the technological upgradations done to support it?

ANSWER

MINISTER OF RAILWAYS, INFORMATION & BROADCASTING AND
ELECTRONICS & INFORMATION TECHNOLOGY

(SHRI ASHWINI VAISHNAW)

(a) to (c): To improve passenger access to Tatkal tickets & to ensure transparency the following steps have been taken by Indian Railways:

- i. With effect from 01-07-2025, tickets under Tatkal Scheme can be booked through the website of Indian Railway Catering and Tourism Corporation (IRCTC)/its app only by Aadhaar authenticated users.
- ii. Agents are barred from booking tickets during first 30 minutes of ARP of Tatkal booking.

Measures taken in this regard have improved ease of booking by reducing instant booking of tickets. The system has also been made more equitable by restricting multiple bookings using fake accounts. Taking steps to ensure transparency in booking of Tatkal tickets based on feedback received on various platforms is a continuous and ongoing process.
