

GOVERNMENT OF INDIA
MINISTRY OF EXTERNAL AFFAIRS
RAJYA SABHA
UNSTARRED QUESTION NO-1366
ANSWERED ON- 31/07/2025

WELFARE OF INDIAN NATIONALS RESIDING IN CONFLICT ZONES

1366. SHRI JOSE K. MANI

Will the Minister of EXTERNAL AFFAIRS be pleased to state :-

- (a) the measures that have been taken to ensure the safety and welfare of Indian nationals residing in conflict zones such as West Asia, Ukraine, and parts of Africa;
- (b) whether Government has established any emergency protocols or helplines for Indians abroad during geopolitical crises; and
- (c) the status of repatriation efforts and assistance for stranded Indian citizens in the past year?

ANSWER

THE MINISTER OF STATE IN THE MINISTRY OF EXTERNAL AFFAIRS
(SHRI KIRTI VARDHAN SINGH)

(a) to (c) Government accords the highest priority to the safety, security and well-being of Indian nationals abroad. As required by developments in conflict zones, Government issues advisories to caution Indian nationals to avoid unnecessary travel and follow safety guidelines issued by the local authorities. Additionally, Indian Missions in foreign countries also issue advisories requesting Indian nationals to avoid unnecessary travel and remain in touch with the Indian Missions on published helpline numbers. Various communication mechanisms are in place to assist stranded Indian nationals to approach Indian Missions/posts by email, multilingual 24x7 emergency numbers, social media, toll free helplines, whatsapp numbers etc. Depending on the situation, Government launches operations to safely evacuate stranded Indian nationals from conflict zones. During evacuation process, 24x7 Control Rooms are operated at headquarters and abroad to constantly monitor the situation, provide information and assistance to the stranded Indian nationals and facilitate their evacuation. The information is disseminated through social media handles of the Embassies and the Ministry of External Affairs. Government remains in constant touch with its counterparts through diplomatic channels for safety and security of Indians during evacuation process. In the last one year, the Government has safely evacuated 4509 Indian nationals from conflict zones under following evacuation operations:

Year	Country & Name of the Operation	Total number of evacuated Indian nationals
2024	Haiti Operation Indravati	17
2024	Syria	77
2025	Iran Operation Sindhu	3597
2025	Israel Operation Sindhu	818
