

GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS

RAJYA SABHA
STARRED QUESTION NO. 141
ANSWERED ON 01.08.2025

SCHEME FOR INSTALLATION OF SIGNBOARDS AT COACH ENTRY/EXIT DOORS

*141 # SHRI NEERAJ DANGI:

Will the Minister of RAILWAYS be pleased to state:

- (a) whether it is a fact that passengers, particularly the elderly, women, handicapped and passengers with small children face inconvenience due to unmarked entry/exit doors of coaches in all trains; and
- (b) whether any scheme has been made by the Railways to mark the entry and exit doors of coaches in all trains and provide lighting and signage therein, if so, the details thereof?

ANSWER

MINISTER OF RAILWAYS, INFORMATION & BROADCASTING AND ELECTRONICS
& INFORMATION TECHNOLOGY

(SHRI ASHWINI VAISHNAW)

(a) & (b) A Statement is laid on the Table of the House.

STATEMENT REFERRED TO IN REPLY TO PARTS (a) AND (b) OF STARRED QUESTION NO. 141 BY SHRI NEERAJ DANGI ANSWERED IN RAJYA SABHA ON 01.08.2025 REGARDING SCHEME FOR INSTALLATION OF SIGNBOARDS AT COACH ENTRY/EXIT DOORS

(a) & (b) Indian Railways constantly endeavours to cater to the travelling needs of all sections of society by providing various types of coaches, which are designed and developed to enhance the safety and passenger experience.

In reserved coaches, entry and exit doors are marked. These signages with “Entry” and “Exit” are provided adjacent to Body Side Entrance doors. In general coaches, entry and exit can be done from any door. In all coaches lighting is provided in the doorway area to ensure convenience of passengers.

Additionally, Indian Railways provides a wide range of facilities for all passengers, aiming to enhance comfort and convenience during their journeys, which includes:

- i. A separate compartment earmarked for Divyangjan in almost all Mail/Express trains. These coaches have wider entrance doors, wider berths, wider compartments, larger lavatory with wider doors, wheel chair parking area, etc. Inside the toilets, additional grab rails on the side walls for support and wash basin and mirror at a suitable height are also available.
- ii. For facilitating the visually impaired travelers, integrated Braille Signage i.e. Signage superimposed with Braille scripts has also been provided.
- iii. Modern Vande Bharat and Amrit Bharat Trains have been designed keeping in view the needs of Divyangjans. The first and last coaches of Vande Bharat Trains have special provisions for Wheel Chair, Divyangjan friendly toilets with wider space etc. Further, modular ramp has been provisioned in these coaches of Vande Bharat trains & Luggage cum Divyangjan coaches of Amrit Bharat for easier boarding and de-boarding of person with restricted mobility inside the coach.
