GOVERNMENT OF INDIA MINISTRY OF LABOUR AND EMPLOYMENT RAJYA SABHA UNSTARRED QUESTION NO. 419 TO BE ANSWERED ON 06.02.2025

E-SHRAM PORTAL

419. DR. PARMAR JASHVANTSINH SALAMSINH: DR. KALPANA SAINI: SHRI MADAN RATHORE:

Will the Minister of Labour and Employment be pleased to state:

- (a) whether the Ministry has proposed any initiative to enhance digital literacy among laboureres, particularly in rural areas, so that they can effectively use the e-Shram portal in their preferred language;
- (b) if so, the details thereof; and
- (c) whether the Ministry is planning to include additional languages or regional dialects in the e-Shram portal in future to further expand its reach, considering its current availability in all 22 scheduled languages?

ANSWER

MINISTER OF STATE FOR LABOUR AND EMPLOYMENT (SUSHRI SHOBHA KARANDLAJE)

(a) to (c): The Ministry of Labour and Employment launched eShram portal (eshram.gov.in) on 26th August 2021 for creation of a comprehensive National Database of Unorganised Workers (NDUW) seeded with Aadhaar. eShram portal is meant to register on a selfdeclaration basis and support the unorganised workers by providing them a Universal Account Number (UAN).

To enhance the accessibility of the eShram portal, the Ministry of Labour and Employment launched multilingual functionality on the eShram portal on 7th January 2025, using the Bhashini platform. This enhancement now allows workers to interact with eShram portal in 22 Indian languages, improving accessibility and promoting inclusivity for all.

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