

GOVERNMENT OF INDIA  
MINISTRY OF RAILWAYS

**RAJYA SABHA**  
**UNSTARRED QUESTION NO. 3953**  
**ANSWERED ON 04.04.2025**

**MEDICAL SERVICES AT RAILWAY STATIONS AND TRAINS**

3953 SHRI RYAGA KRISHNAIAH:

Will the Minister of Railways be pleased to state:

- (a) whether Government has conducted any study/survey regarding establishment of medical emergency centres at all railway stations and passenger trains across the country over the last five years;
- (b) if so, details regarding steps undertaken to set up medical assistance/emergency centres at railway stations and passenger trains, State-wise and district-wise for Andhra Pradesh;
- (c) total number of front line staff employed in railways and number of people trained to render first aid service, State-wise and district-wise for Andhra Pradesh; and
- (d) total number of railway stations provided with railway ambulances, State-wise and district-wise in Andhra Pradesh?

**ANSWER**

MINISTER OF RAILWAYS, INFORMATION & BROADCASTING AND  
ELECTRONICS & INFORMATION TECHNOLOGY  
(SHRI ASHWINI VAISHNAW)

(a) to (d): The need and extent of providing medical facilities at railway stations and in trains was examined by Hon'ble Supreme Court.

In compliance of the orders, a committee of experts was constituted at All India Institute of Medical Sciences (AIIMS), New Delhi. As recommended by Committee of experts, instructions have been issued to provide a Medical Box containing life saving medicines, equipments, oxygen cylinder etc. at all Railway stations and passenger carrying trains.

Front line staff i.e. Train Ticket Examiner, Train Guards/Superintendents, Station Master etc. are trained in rendering First Aid. Regular refresher courses are conducted for such staff. List of near-by hospitals and doctors along with their contact numbers is available at all Railway Stations.

Ambulance services of Railways, State Government/Private Hospitals and ambulance service providers are utilized to transport the injured/sick passengers to the hospitals/doctor's clinics.

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