

**GOVERNMENT OF INDIA  
MINISTRY OF COMMUNICATIONS  
DEPARTMENT OF POSTS**

**RAJYA SABHA  
UNSTARRED QUESTION NO. 336  
TO BE ANSWERED ON 06<sup>TH</sup> FEBRUARY, 2025**

**INDIA POST PAYMENTS BANK**

**336 SHRI KUNWAR RATANJEET PRATAP NARAYAN SINGH:**

Will the Minister of Communications be pleased to state:

- (a) the total number of branches and access points of India Post Payments Bank (IPPB) across the country particularly in Kushinagar district;
- (b) the key services and products offered by IPPB to promote financial inclusion in last five years;
- (c) the measures undertaken to facilitate the Post Office Savings Account (POSA) linkage with IPPB accounts; and
- (d) the initiatives taken to enhance access to Aadhaar-related services, including digital life certificates and child enrolment?

**ANSWER**

**MINISTER OF STATE FOR COMMUNICATIONS AND RURAL DEVELOPMENT  
(DR. PEMMASANI CHANDRA SEKHAR)**

- (a) India Post Payments Bank (IPPB) has 650 branches and over 1.63 lakh access points across the country with 01 branch and 224 access points particularly in Kushinagar district.
- (b) IPPB is offering a range of services and products such as savings and current accounts, Virtual Debit Card, Domestic Money Transfer services, bill and utility payments, insurance services for IPPB customers, Post Office Savings Account (POSA) linkage with IPPB accounts, online payment for Post Office Savings schemes, Digital Life Certificate (DLC), Aadhaar Enabled Payment System (AePS), mobile number update in Aadhaar for any citizen and Child Enrolment services for any child of 0-5 years old.
- (c) IPPB has undertaken various measures to facilitate the Post Office Savings Account (POSA) linkage with IPPB accounts including display of branding material at all major post offices and holding of more than 25000 financial literacy and customer awareness camps in and outside post offices to encourage customers for linking POSA – IPPB account.
- (d) IPPB provides doorstep access to Aadhaar related services including Digital Life Certificates and Child Enrolment through the Postmen and Gramin Dak Sevaks. It has tied up with various Departments at Central/State level to provide these services to general public, pensioners and children, as the case may be. As on 31.12.2024, the Bank has opened 7.03 crore Aadhaar seeded accounts, updated mobile numbers in Aadhaar of 7.68 crore customers, provided Child Enrolment services to 81.17 lakh customers and has issued more than 24 Lakh Digital Life Certificate to pensioners.

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