

**GOVERNMENT OF INDIA
MINISTRY OF HEALTH AND FAMILY WELFARE
DEPARTMENT OF HEALTH AND FAMILY WELFARE**

**RAJYA SABHA
UNSTARRED QUESTION NO. 2816
TO BE ANSWERED ON 25.03.2025**

DECLINE IN AMBULANCE SERVICES POST COVID-19

2816. DR. FAUZIA KHAN :

Will the Minister of **HEALTH AND FAMILY WELFARE** be pleased to state:

- (a) whether it is a fact that ambulance registration have decline post COVID-19;
- (b) if so, the reasons therefor including the steps being taken to enhance ambulance services, especially Advanced Life Support (ALS) ambulances, across the country;
- (c) whether Government maintains data on deaths caused due to delayed ambulance response or inadequate equipment;
- (d) if so, the details thereof and if not, the reasons therefor; and
- (e) the number of unattended, missed, or rejected calls by the National Ambulance Service over the past three years, State-wise, and the reasons identified?

ANSWER

**THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND FAMILY
WELFARE
(SHRI PRATAPRAO JADHAV)**

(a) to (e): Public Health and Hospital is a state subject, the primary responsibility of strengthening public healthcare system, including efforts to have required number of ambulances ensuring their functionality and operationality lies with the State/UT Governments. Registration of Ambulances is not under the purview of Ministry of Health and Family Welfare (MoHFW) However, MoHFW provides financial and technical support to the States/UTs each year for improving their emergency ecosystem through the State Programme Implementation Plan (SPIP) duly appraised by the National Program Coordination Committee (NPCC). States have been given this flexibility to propose for a particular type of ambulance and the required number of ambulances including the operational costs/ full operational costs based on the requirement and the gap analysis, including performance of existing ambulances in their respective State/UT. State/UT also has the flexibility to deploy the ambulances based on need/service requirements, taking into account the needs of the citizens, including those living in rural or remote areas. For Dial 102 Service and Dial 108 Service, operational cost is supported under NHM. The services are implemented and data is managed by respective State/UT.
