

GOVERNMENT OF INDIA
MINISTRY OF CIVIL AVIATION
RAJYA SABHA
UNSTARRED QUESTION NO : 2566
(TO BE ANSWERED ON THE 24th March 2025)

STEPS TAKEN TO INCREASE THE NUMBER OF DIGI YATRA USERS

2566. DR. M. THAMBIDURAI

Will the Minister of CIVIL AVIATION be pleased to state:-

- (a) whether Government has undertaken any steps to increase the number of Digi Yatra users across all the airports in the country;
- (b) if so, the details thereof; and if not, the reasons therefor; and
- (c) the steps taken by Government to ensure data security of passengers using Digi Yatra in the country?

ANSWER

MINISTER OF STATE IN THE MINISTRY OF CIVIL AVIATION

(Shri Murlidhar Mohol)

(a) & (b): To encourage the adoption of Digi Yatra, Airport Operators and Airline Operators are doing in-flight announcements, providing help desk support and displaying banner and videos, etc. at the airports. Publicity is also being done through Social Media to encourage passenger to use Digi Yatra for seamless and hassle free access at the airports.

(c): The Digi Yatra Central Ecosystem (DYCE) is built on the fundamental tenets of privacy to ensure data security and privacy in Digi Yatra. There is no central storage of passenger's Personally Identifiable Information (PII) data. All the passenger data is encrypted and stored in the passenger's smartphone wallet and shared only for a limited time duration with the origin airport where passenger ID needs to be validated. No data is collected at the airports. The verifiable data of passenger used for processing at the airports under Digi Yatra is purged from the system within 24 hours of the departure of the flight.
