

GOVERNMENT OF INDIA
MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS
(DEPARTMENT OF PERSONNEL & TRAINING)

RAJYA SABHA
UNSTARRED QUESTION NO. 2364
(ANSWERED ON 20.03.2025)

AMRIT GYAAN KOSH PORTAL

#2364. MS. INDU BALA GOSWAMI:

Will the **PRIME MINISTER** be pleased to state:

- (a) the manner in which "Amrit Gyan Kosh" portal is contributing towards improving public service delivery across various Government departments;
- (b) whether there is any plan to integrate the said portal with other Government trainings in future; and
- (c) if so, the details thereof?

ANSWER

**MINISTER OF STATE IN THE MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS AND MINISTER OF STATE IN THE PRIME MINISTER'S OFFICE
(DR. JITENDRA SINGH)**

(a): Amrit Gyaan Kosh is a knowledge repository of governance good practices in the form of case studies. It focuses on India-centric ideas and scalable governance models, offering content accessible to government officials in Centre, State, ULBs, and Panchayats.

Amrit Gyaan Kosh Portal contributes towards improving Public Service Delivery across various government departments in the following manner:

- i. Serving as valuable examples of real-life, solution-oriented approaches to governance challenges enabling officials to address similar issues more effectively.
 - ii. Providing actionable insights to tackle governance challenges, foster continuous innovation, and promote practical knowledge-sharing.
 - iii. Inspiring public servants, offering them successful governance models to emulate and adopt innovative strategies to improve public service delivery.
 - iv. Incentivising high performance among government officials by recognising their contributions on platforms like the iGOT Portal, motivating public servants to strive for excellence in their roles.
- (b) & (c): Yes. The Amrit Gyaan Kosh Portal is integrated with the iGOT (Integrated Government Online Training) platform, which is a key digital learning tool under the Mission Karmayogi initiative offering online training and capacity-building content for government officials.

All government training institutions are being encouraged to integrate Amrit Gyaan Kosh case studies into their training programs, strengthening the problem-solving and decision-making capabilities of government officials.
