GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF TELECOMMUNICATIONS

RAJYA SABHA
UNSTARRED QUESTION NO. 1614
TO BE ANSWERED ON 13TH MARCH, 2025

BSNL SERVICES IN KARNATAKA

1614   SHRI G.C. CHANDRASHEKHAR:

Will the Minister of Communications be pleased to state:

(a)   the details of the customer exodus, including the percentage of customers lost and gained by BSNL in Karnataka over the last three years, year-wise;

(b)   the specific measures taken by BSNL to address challenges contributing to customer attrition and the improvements observed as a result;

(c)   whether BSNL has undertaken initiatives to enhance connectivity in rural areas, including rural regions of Karnataka, and if so, the details thereof; and

(d)   the technological advancements or upgrades undertaken by BSNL to enhance its capability to provide high-speed data services, particularly in comparison to competitors offering 5G services?

ANSWER

MINISTER OF STATE FOR COMMUNICATIONS AND RURAL DEVELOPMENT
(DR. PEMMASANI CHANDRA SEKHAR)

(a) to **(d)**   The details of subscribers in the country for various Telecom Service Providers including BSNL as collected and published by TRAI from time to time are available on its website.

In line with Atmanirbhar Bharat initiative, BSNL has placed purchase order for indigenously developed 4G sites for pan India deployment. Supply of 4G equipment has started from September 2023 and as on 05.03.2025, total 83,629 4G sites have been installed and 74,123 sites are ON-Air. The equipment is 5G upgradable.

BSNL is executing 4G Saturation Project to enhance its network infrastructure and service quality in rural and semi-urban areas including Karnataka. In 4G Saturation Project, total 804 4G sites are planned in Karnataka circle out of which 440 sites have been installed.

Further, under Phase IX.2 project, total 5,185 sites are planned to be upgraded in Karnataka out of which 4,706 sites have been installed.

Furthermore, all 6,251 Gram Panchayats (GPs) of Karnataka have been connected with Optical Fiber Connectivity (OFC) under Bharat Net Project.

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