

**GOVERNMENT OF INDIA  
MINISTRY OF HEALTH AND FAMILY WELFARE  
DEPARTMENT OF HEALTH AND FAMILY WELFARE**

**RAJYA SABHA  
STARRED QUESTION NO. 79  
TO BE ANSWERED ON THE 11<sup>TH</sup> FEBRUARY, 2025**

**ESANJEEVANI PLATFORM**

**79 # SHRI ADITYA PRASAD:**

Will the Minister of Health and Family Welfare be pleased to state:

- (a) whether the eSanjeevani platform is helpful in reducing the burden on health infrastructure;
- (b) if so, the details of the steps taken and achievements made so far by this platform to reduce the burden on healthcare services; and
- (c) the details of improvement in access to healthcare services in rural and deprived areas in Jharkhand through e-Sanjeevani?

**ANSWER  
THE MINISTER OF HEALTH AND FAMILY WELFARE  
(SHRI JAGAT PRAKASH NADDA)**

(a) to (c) A Statement is laid on the Table of the House.

**STATEMENT REFERRED TO IN REPLY TO RAJYA SABHA  
STARRED QUESTION NO. 79 \* FOR 11<sup>TH</sup> FEBRUARY 2025**

(a) to (c) Yes, the eSanjeevani platform has been instrumental in reducing the burden on physical healthcare facilities. Since its launch in 2019, eSanjeevani has provided over 34 crore patients consultation (as on 02.02.2025). It played a crucial role in offering medical consultation across the length and breadth of the country during Covid-19 pandemic and continues to provide free consultation to patients today even in rural and remote areas of the country. Thus, it is ensuring availability, accessibility and affordability of medical services throughout the country.

eSanjeevani is implemented in two variants-

I. eSanjeevani Ayushman Bharat Ayushman Arogya Mandirs (AB-AAM): It is a provider-to-provider telemedicine system, launched in November 2019 and is based on 'hub and spoke' model. This 'hub and spoke' based variant provides assisted teleconsultations for patients visiting to Ayushman Arogya Mandirs (AAMs) (or other designated spokes). The community health officers in AAMs facilitate teleconsultations for patients and connect them to the doctors and medical specialists in hubs established in secondary/tertiary level health facilities or medical colleges through eSanjeevani. By enabling remote consultations without requiring patients to travel to higher level healthcare facilities, it reduces the burden of physical visits to health facilities.

II. eSanjeevani OPD: It is a patient-to-provider telemedicine system, launched in April 2020, to enable citizens to get outpatient services in the confines of their homes.

As on 02.02.2025, nearly 25.67 lakhs rural teleconsultation have been done on eSanjeevani platform in the state of Jharkhand. The district wise details of the rural teleconsultations are as Annexure-I

## Annexure-I

Sl. No.	District	Rural Teleconsultations*
1	Bokaro	172631
2	Chatra	56189
3	Deoghar	98829
4	Dhanbad	88011
5	Dumka	131704
6	East Singhbhum	188808
7	Garhwa	53385
8	Giridih	189130
9	Godda	260483
10	Gumla	100514
11	Hazaribagh	181878
12	Jamtara	77633
13	Khunti	68388
14	Koderma	58575
15	Latehar	87992
16	Lohardaga	67212
17	Pakur	97079
18	Palamu	63904
19	Ramgarh	62456
20	Ranchi	106745
21	Sahibganj	143796
22	Saraikela Kharsawan	94172
23	Simdega	27328
24	West Singhbhum	90893
	<b>Total</b>	<b>25,67,735</b>

\*The number of rural consultations are based on health facilities that have updated their region type as rural.

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