GOVERNMENT OF INDIA
MINISTRY OF CIVIL AVIATION
Rajya Sabha
STARRED QUESTION NO. : 252
TO BE ANSWERED ON THE 24th March 2025

STATUS OF DIGI YATRA SERVICE COVERAGE AT AIRPORTS

252.   SHRI SANJAY SETH

Will the Minister of CIVIL AVIATION be pleased to state:-

(a) the State-wise and year-wise details on the airports where Digi Yatra services have been introduced, and the timeline for expanding these services nationwide since 2022;

(b) the details on the adoption rate of Digi Yatra services since its rollout and the measures implemented among passengers to encourage its adoption;

(c) the steps have been taken to ensure data security and privacy for passengers using Digi Yatra services; and

(d) whether Government is considering to extend Digi Yatra services to regional and smaller airports under the UDAN scheme, if so, the details thereof?

ANSWER

Minister of CIVIL AVIATION   (Shri Kinjarapu Rammohan Naidu)

(a) to (d) A statement is laid on the table of the house.

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STATEMENT REFERRED TO IN REPLY TO PARTS (A) TO (D) IN RESPECT OF RAJYA SABHA STARRED QUESTION NO. 252 FOR REPLY ON 24.03.2025 REGARDING STATUS OF DIGI YATRA SERVICE COVERAGE AT AIRPORTS ASKED BY SHRI SANJAY SETH

(a) to (d): For seamless and hassle free travel experience of passengers through airports, Digi Yatra was initially introduced at three airports namely Delhi, Bangalore and Varanasi on 01.12.2022. Presently, it is available at 24 airports. The State-wise and year-wise details on the airports where Digi Yatra has been introduced are at Annexure. Further, Digi Yatra is to be introduced at all airports across the country in a phased manner.

Since the launch of Digi Yatra, more than 1 crore air passengers have downloaded the Digi Yatra Application, and it has been used more than 5 Crore times at Digi Yatra enabled airports. To encourage the adoption of Digi Yatra, Airport Operators and Airline Operators are doing in-flight announcements, providing help desk support and displaying banner and videos, etc. at the airports. Publicity is also being done through Social Media to encourage passenger to use Digi Yatra for seamless and hassle free access at the airports.

To ensure data security and privacy in Digi Yatra, the Digi Yatra Central Ecosystem (DYCE) is built on the fundamental tenets of privacy. There is no central storage of passenger's Personally Identifiable Information (PII) data. All the passenger data is encrypted and stored in the passenger's smartphone wallet and shared only for a limited time duration with the origin airport where passenger ID needs to be validated. No data is collected at the airports. The verifiable data of passenger used for processing at the airports under Digi Yatra is purged from the system within 24 hours of the departure of the flight.

State-wise and year-wise list of Digi Yatra enabled airports

Sr. No.	State/UT	Airport	Year of introduction of Digi Yatra
1	Delhi	Delhi	2022
2	Karnataka	Bangalore	2022
3	Uttar Pradesh	Varanasi	2022
		Lucknow	2023
4	Telangana	Hyderabad	2023
5	West Bengal	Kolkata	2023
		Bagdogra	2024
6	Maharashtra	Pune	2023
		Mumbai	2023
7	Andhra Pradesh	Vijayawada	2023
		Vizag	2024
8	Kerala	Cochin	2023
9	Gujarat	Ahmedabad	2023
10	Assam	Guwahati	2023
11	Rajasthan	Jaipur	2023
12	Tamilnadu	Chennai	2024
		Coimbatore	2024
13	Goa	Mopa Goa	2024
		Dabolim	2024
14	Madhya Pradesh	Indore	2024
15	Odisha	Bhubaneswar	2024
16	Bihar	Patna	2024
17	Chhattisgarh	Raipur	2024
18	Jharkhand	Ranchi	2024