GOVERNMENT OF INDIA MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY **RAJYA SABHA STARRED QUESTION NO. *237** TO BE ANSWERED ON: 21.03.2025

CREATION OF CSC IDs IN BIHAR

*237. SHRI MANOJ KUMAR JHA:

Will the Minister of Electronics and Information Technology be pleased to state:

(a) whether it is a fact that only one Common Services Centre (CSC) ID has been created in Bihar, if so, the reasons therefor;(b) whether Government has identified any challenges or administrative hurdles

preventing the creation of more CSC IDs in the State, if so, the details thereof; and (c) the steps being taken to increase the number of CSC IDs in Bihar to ensure better digital service accessibility for citizens?

ANSWER

MINISTER FOR ELECTRONICS AND INFORMATION TECHNOLOGY (SHRI ASHWINI VAISHNAW)

(a) to (c): A Statement is laid on the Table of the House.

STATEMENT REFERRED TO IN REPLY TO RAJYA SABHA STARRED QUESTION NO. *237 FOR 21.03.2025 REGARDING"CREATION OF CSC IDs IN BIHAR"

(a) to (c):Common Services Centres (CSCs) deliver over 800 services including government services, financial services and services related to Aadhaar, various social welfare schemes, education, telemedicine, travel bookings, utility payments, etc.

CSCs are established on a self-sustainable and entrepreneurship model which are run by Village Level Entrepreneurs (VLEs).

CSC e-Governance Services India Limited has apprised that as on 31.01.2025, a total of 5,97,441 CSCs are functional across the country, with 4,73,357 CSCs functioning at the Gram Panchayat (GP) level.

In Bihar, 56,556 CSCs are currently functional, including 50,383 at the Gram Panchayat level. Each CSC VLE is assigned a unique CSC ID for carrying out the activities/transactions of CSC.

The year-wise status of functional CSCs in Bihar over the past five years is placed at Annexure-I.

Annexure I

As on	Total functional CSCs
March, 2020	34,826
March, 2021	34,495
March, 2022	50,679
March, 2023	57,206
March, 2024	61,419
January, 2025	56,556

Year-wise status of functional CSCs in Bihar
