GOVERNMENT OF INDIA
MINISTRY OF HEALTH AND FAMILY WELFARE
DEPARTMENT OF HEALTH AND FAMILY WELFARE

RAJYA SABHA
UNSTARRED QUESTION NO. 928
TO BE ANSWERED ON 03.12.2024

NATIONAL QUALITY ASSURANCE STANDARDS

928:   SHRI MADAN RATHORE:
DR. PARMAR JASHVANTSINH SALAMSINH:
SHRI BABURAM NISHAD:

Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:

(a)   Whether Government has taken efforts to improve quality of healthcare services through National Quality Assurance Standards (NQAS); and

(b)   the total number of health facilities which have received certification by NQAS?

ANSWER
THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND
FAMILY WELFARE
(SHRI PRATAPRAO JADHAV)

(a)   The Government of India has implemented the National Quality Assurance Standards (NQAS) which is a comprehensive framework established by the Ministry of Health and Family Welfare (MoHFW), aimed at ensuring and enhancing the quality of healthcare services provided at public health facilities.

Initially, the Standards were applied for District Hospitals, aiming to ensure that services provided through public health facilities are safe, patient-centric, and of assured quality. Subsequently, these standards were extended to Sub-District Hospitals (SDH), Community Health Centers (CHCs), Ayushman Arogya Mandir -Urban Primary Health Centre (AAM-UPHC), Ayushman Arogya Mandir- Primary Health Centre (AAM-PHC), and Ayushman Arogya Mandirs Sub-Centers (AAM-SHCs).

For ease of compliance in assessment, digital technology was leveraged and 'Virtual Assessment for National Quality Assurance Standards (NQAS) Certification of Ayushman Arogya Mandir- Sub Health Centers (AAM-SHCs)′ was launched on 28th June, 2024.

On June 28, 2024, the National Quality Assurance Standards (NQAS) for Integrated Public Health Laboratories (IPHLs) were launched to enhance the accuracy and precision of testing processes and results.

(b)   As on 31st October 2024, total 16,586 number of health facilities have received NQAS certification in the country.

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