

**GOVERNMENT OF INDIA
MINISTRY OF AYUSH**

**RAJYA SABHA
UNSTARRED QUESTION NO. 803
TO BE ANSWERED ON 03RD DECEMBER 2024**

NABH Certification of Ayushman Arogya Mandirs

803 # **Shri Mithlesh Kumar:**

Shri Tejveer Singh:

Shri Rambhai Harjibhai Mokariya:

Shri Lahar Singh Siroya:

Shri Babubhai Jesangbhai Desai:

Will the Minister of *Ayush* be pleased to state:

- (a) whether the Ministry would enumerate the number of Ayushman Arogya Mandirs certified by the National Accreditation Board for Hospitals and Healthcare Providers (NABH);
- (b) whether Ayushman Arogya Mandirs are ensuring quality healthcare under National AYUSH Mission along with the special measures being taken for this; and
- (c) the manner in which the NABH accredited Ayushman Arogya Mandirs are monitored and evaluated and whether the Ministry has taken any steps to strengthen the process?

ANSWER

**THE MINISTER OF STATE (IC) OF THE MINISTRY OF AYUSH
(SHRI PRATAPRAO JADHAV)**

- (a) As on 28.11.2024, 1039 Ayushman Arogya Mandir (Ayush) have been granted NABH Ayush Entry Level Certification (AELC) by National Accreditation Board for Hospitals & Healthcare Providers (NABH).
- (b) As per the reports submitted by the State/UT Government, patients are visiting Ayushman Arogya Mandir (Ayush) and getting comprehensive primary health care as per the Ayush principles and practices. Further, field visits are being conducted by Central Team to assess the functionality of Ayushman Arogya Mandir (Ayush) on different parameters as per the provision mentioned in the operational guideline of Ayushman Arogya Mandir (Ayush) from time to time and the State/UT Governments is advised for making appropriate corrections to provide quality healthcare services through different Ayush interventions to the beneficiaries who are visiting to the facilities.
- (c) The steps taken by the Ministry of Ayush to monitor and strengthen the process of NABH Ayush Entry Level Certification (AELC) is summarized as below: -

- i. A comprehensive and systematic checklist has been developed by NABH for Ayushman Arogya Mandir (Ayush) which integrated the core elements of the operational guideline of Ayushman Arogya Mandir (Ayush) and meticulously aligned with the current quality standards of NABH Ayush Entry Level certification. This checklist serves as a crucial tool for assessing the facilities with respect to infrastructure, infection control, human resources, maintenance of records and quality of care provided.
- ii. In order to effectively implement this process, NABH undertook an extensive training program, where over 3500 District Ayush Officers (DAOs) and Community Health Officers (CHOs) were thoroughly trained on the procedures and requirements of the Ayush Entry Level Certification. The training also included detailed guidance on how to register for the assessment, equipping these officers with the necessary knowledge to facilitate the certification process smoothly and efficiently.
- iii. Assessments of the Ayushman Arogya Mandir (Ayush) are conducted by trained NABH Ayush assessors to identify gaps in comparison to the established standards. Subsequently, comprehensive guidance given on the formulation and implementation of their Corrective and Preventive Actions (CAPA).
- iv. Ministry of Ayush and NABH worked closely with the support of State/UT Governments for the centres to ensure that the identified gaps were addressed in a timely and effective manner, facilitating the closure of non-compliances and ensuring adherence to the highest quality standards.
