

GOVERNMENT OF INDIA
MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS
(DEPARTMENT OF PERSONNEL & TRAINING)

RAJYA SABHA
UNSTARRED QUESTION NO. 452
(TO BE ANSWERED ON 28.11.2024)

PROGRESS OF THE KARMAYOGI BHARAT PLATFORM

452. SHRI DHAIRYASHIL MOHAN PATIL:

Will the **PRIME MINISTER** be pleased to state:

- (a) whether Government has assessed the Karmayogi Bharat platform's effectiveness since its launch in 2020 under the National Programme for Civil Services Capacity Building;
- (b) if so, the major findings, particularly relating government servants' functional and behavioral competencies;
- (c) the steps taken to fill gaps in these assessments; and
- (d) the timescale for fully integrating digital and on-site learning to build civil service skills at all levels?

ANSWER

**MINISTER OF STATE IN THE MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS AND MINISTER OF STATE IN THE PRIME MINISTER'S OFFICE
(DR. JITENDRA SINGH)**

(a) to (d): Yes, assessment has been carried out through feedback collated through surveys and focus group discussions (FGDs) conducted by external agencies which also helps in taking necessary steps for course correction.

90%+ users reported the platform user friendly. The average user rating for the Courses on the Platform is more than 4.3 (on a scale of 5) The platform is regularly updated from time to time based on the collated feedback and surveys.

iGOT platform already has the blended programme feature which fully integrates digital learning and on site learning to build capacity and skills of civil service at all levels.
