GOVERNMENT OF INDIA MINISTRY OF COMMUNICATIONS DEPARTMENT OF POSTS

RAJYA SABHA UNSTARRED QUESTION NO. 337 TO BE ANSWERED ON 28TH NOVEMBER, 2024

FINANCIAL AND PASSPORT RELATED SERVICES BY POST OFFICES

337 # SMT. GEETA ALIAS CHANDRAPRABHA:

Will the Minister of Communications be pleased to state:

- (a) whether post offices are providing financial and passport related services to the customers other than postal services; and
- (b) if so, the details of the financial and passport related services primarily being provided by the post offices to the customers?

ANSWER

MINISTER OF STATE FOR COMMUNICATIONS AND RURAL DEVELOPMENT (DR. PEMMASANI CHANDRA SEKHAR)

(a) & (b) Yes, the details of the financial and passport related services primarily being provided by the post offices to the customers are attached at **Annexure A**.

Annexure A

Scheme	Features
Post Office Passport Seva Kendras (POPSK)	Currently, providing the passport services at 442 Post Offices Passport Seva Kendras
Post Office Savings	For regular savings, withdrawals etc.
Account (POSA)	 Min. balance - ₹ 500/- and ₹ zero in case of Basic Savings Account
	ATM / Internet & Mobile Banking Facility / NEFT & RTGS
	• Post office Savings Accounts with India Post Payment Bank account linkage for UPI, IMPS etc.
Recurring Deposit (RD)	• Min. instalment (per month): ₹ 100/- and thereafter
	any amount in the multiple of ₹ 10/-
	Max. instalment: No limit
	• Term: 5 Years and extendable for another 5 years
Time Deposit (TD) 1/2/3/5 Year(s)	• Min. Deposit (Single): ₹ 1000 /- or in the multiple of ₹ 100/-
	Max. Deposit: No limit
	• Income Tax exemption for investment in 5 Year TD
	• Extension – Twice after completion of term
Monthly	For source of monthly income
Income Scheme (MIS)	• Min. Deposit: ₹ 1,000/- or in its multiple
	• Max. Deposit: ₹ 9.0 lakh /- (individual); ₹ 15 lakh (in
	Joint)
	• Term – 5 Years
Senior Citizens Savings Schemes	Special scheme for Senior Citizens
(SCSS)	For source of quarterly income
	• Min. Single Deposit: Rs. 1,000/- or in its multiple
	• Max. Deposit: Rs. 30,00,000/-
	• Term – 5 Year and extendable after the expiry of each
	block period of three years
Public Provident Fund (PPF)	• Min. Initial Deposit: ₹ 500/-
	• Max. Deposit: ₹ 1,50,000/- in a Financial Year
	• Min. Subsequent deposit in the multiple of ₹ 50/-
	Income Tax exemption for investment
	Tax free Interest
	Term – 15 Years and extendable further
Sukanya Samriddhi Yojana	Special Scheme for girl children
Account (SSA)	• Min. Initial Deposit: ₹ 250/-
	• Max. Deposit: ₹ 1,50,000/- in a Financial Year
	• Min. Subsequent deposit in the multiple of ₹ 50/-
	Income Tax exemption for investment
	Tax free Interest

	Term – 21 Years
National	Minimum investment - ₹ 1,000/-
Savings Certificate – VIII Issue	Maximum investment: No limit - In multiples of ₹ 100/-
(NSC)	Income Tax exemption for investment
	• Term – 5 years
Kisan Vikas Patra (KVP)	Minimum investment - ₹ 1,000/-
	Maximum investment: No limit - In multiples of ₹ 100/-
	Maturity - Double the amount of investment
Mahila Samman Savings	Special Scheme for Women and girl children
Certificate (MSSC)	• Investment is allowed from 01.04.2023 to 31.03.2025
	• Minimum investment - ₹ 1,000/-
	Maximum investment: ₹ 2 Lakh per individual - In
	multiples of ₹ 100/-
	• 3 months-time-gap between the opening of accounts
	Term – Two years
	• Lockup period – 6 months
PM Cares for Children Scheme	• Special scheme for the beneficiaries identified by
2021	Ministry of Women and Child Development
	• Initially, 4515 accounts were opened and funded
	• Investment differs based on the age of child and
	maturity amount is ₹10 Lakh
	• MIS Interest is payable on 10 Lakh from the age of 18
	to 23
	• Maturity at the age of 23 of the account holders.
India Post Payment Bank (IPPB)	Savings and current accounts
	Virtual Debit Card
	Domestic Money Transfer services
	Bill and utility payments
	 Insurance services for IPPB customers
