

**GOVERNMENT OF INDIA  
MINISTRY OF COMMUNICATIONS  
DEPARTMENT OF TELECOMMUNICATIONS**

**RAJYA SABHA  
UNSTARRED QUESTION NO. 332  
TO BE ANSWERED ON 28<sup>TH</sup> NOVEMBER, 2024**

**POOR TELECOM SERVICES BY BSNL IN UTTARAKHAND**

**332# SHRI MAHENDRA BHATT:**

Will the Minister of Communications be pleased to state:

- (a) whether Government is aware that the communication facilities provided by BSNL in the hill State of Uttarakhand have been in poor condition;
- (b) the details regarding the number of 4G towers of BSNL installed in the State and the number of towers that are currently providing services smoothly; and
- (c) the number of new towers proposed for the State?

**ANSWER**

**MINISTER OF STATE FOR COMMUNICATIONS AND RURAL DEVELOPMENT  
(DR. PEMMASANI CHANDRA SEKHAR)**

- (a) Telecom services provided by BSNL in the state of Uttarakhand are meeting the Quality of Service (QoS) parameters prescribed by Telecom Regulatory Authority of India (TRAI).
- (b) & (c) As on 31.10.2024, 1183 number of 4G sites are installed and working in Uttarakhand. Further 644 towers (including upgraded sites) are planned under various schemes in the State, out of which 218 towers (including upgraded sites) are commissioned.

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