

**GOVERNMENT OF INDIA
MINISTRY OF HEALTH AND FAMILY WELFARE
DEPARTMENT OF HEALTH AND FAMILY WELFARE**

**RAJYA SABHA
UNSTARRED QUESTION NO. 1720
TO BE ANSWERED ON 10.12.2024**

NATIONAL QUALITY ASSURANCE STANDARDS

1720 # DR. KALPANA SAINI:

Will the Minister of **Health and Family Welfare** be pleased to refer to the answer to Unstarred Question 928 given in the Rajya Sabha on 3rd December 2024 and state:

- (a) whether the Ministry has made efforts to improve the quality of health services through National Quality Assurance Standards, if so, the details thereof;
- (b) the total number of health facilities that have received certification by NQAS; and
- (c) the criteria under which certification is given by NQAS in the field of public health facilities, the details thereof?

**ANSWER
THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND
FAMILY WELFARE
(SHRI PRATAPRAO JADHAV)**

(a) The Government of India has implemented the National Quality Assurance Standards (NQAS) which is a comprehensive framework established by the Ministry of Health and Family Welfare (MoHFW), aimed at ensuring and enhancing the quality of healthcare services provided at public health facilities.

Initially, the Standards were applied for District Hospitals, aiming to ensure that services provided through public health facilities are safe, patient-centric, and of assured quality. Subsequently, these standards were extended to Sub-District Hospitals (SDH), Community Health Centers (CHCs), Ayushman Arogya Mandir -Urban Primary Health Centre (AAM-UPHC), Ayushman Arogya Mandir- Primary Health Centre (AAM-PHC), and Ayushman Arogya Mandirs Sub-Centers (AAM-SHCs).

For ease of compliance in assessment, digital technology was leveraged and 'Virtual Assessment for National Quality Assurance Standards (NQAS) Certification of Ayushman Arogya Mandir- Sub Health Centers (AAM-SHCs)' was launched on 28th June, 2024.

On June 28, 2024, the National Quality Assurance Standards (NQAS) for Integrated Public Health Laboratories (IPHLs) were launched to enhance the accuracy and precision of testing processes and results.

(b) As on 31st October 2024, total 16,586 number of health facilities have received NQAS certification in the country.

(c) The details of criteria under which NQAS certification is given to the Public Health Facilities are available at following Uniform Resources Locator (URL):

<https://qps.nhsrindia.org/quality-assurance-framework/operational-guidelines>
