

GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS

RAJYA SABHA
UNSTARRED QUESTION NO. 575
ANSWERED ON 26.07.2024

**CLEANING OF COACHES/TOILETS AND REPLACEMENT/REPAIR OF OLD
COACHES**

575. DR. AJEET MADHAVRAO GOPCHADE:

Will the Minister of RAILWAYS be pleased to state:

- (a) the measures the railways have implemented to ensure thorough cleaning of coaches/toilets and the replacement/repair of old coaches for Sachkhand Express, Hazur Sahib Nanded Express, Amritsar Nanded Weekly Express, and Shri Ganganagar Nanded Express as the lack of cleaning and damaged coaches on these passenger trains has been causing significant inconvenience to passengers?

ANSWER

MINISTER OF RAILWAYS, INFORMATION & BROADCASTING AND
ELECTRONICS & INFORMATION TECHNOLOGY
(SHRI ASHWINI VAISHNAW)

Cleanliness is a continuous process and Indian Railways make every endeavour to keep trains in properly maintained and clean condition. Indian Railways, to maintain cleanliness standard in all its trains, have taken following major steps:-

- Mechanized cleaning of coaches including toilets of trains is done at both ends.
- Installation of bio-toilets in all passenger coaches to eliminate the direct discharge of human waste from trains.
- On Board Housekeeping Service (OBHS) is provided in long distance trains for cleaning of coach toilets, doorways, aisles and passenger compartments during the run of the trains.

- Clean Train Station (CTS) service is introduced for limited mechanized cleaning in identified trains including cleaning of toilets during their scheduled stoppages enroute at nominated stations.
- Regular checks/surprise checks on cleanliness including toilets and washrooms are conducted at officers/supervisors levels and punitive/corrective action taken wherever any deficiency is noticed.
- Regular Pests and Rodent control is done by professional agencies in train coaches.
- Fumigation of coaches is regularly undertaken.
- A dedicated mobile app “Rail Madad” is also working effectively for redressal of passenger’s grievances including cleanliness related issues during journey.
- Provision of dustbins in coaches.

Indian Railways has proliferated Linke Hofman Busch (LHB) coaches which are technologically superior with features like Anti climbing arrangement, Air suspension (Secondary) with failure indication system and less corrosive shell. Train 12715/12716 Amritsar – Huzur Sahib Nanded Sachkhand Express, 12421/12422 Amritsar – Huzur Sahib Nanded weekly Express, 12439/12440 Sri Ganganagar – Huzur Sahib Nanded Express, 22723/22724 Sri Ganganagar – Huzur Sahib Nanded Express, 12485/12486 Sri Ganganagar – Huzur Sahib Nanded Express are already been upgraded and running with LHB rakes.

Replacement/repair of old coaches is a continuous process and is carried out based on condition/completing codal life.
