

**GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF TELECOMMUNICATIONS**

**RAJYA SABHA
UNSTARRED QUESTION NO. 337
TO BE ANSWERED ON 25TH JULY, 2024**

SAMPANN PLATFORM

**337 SHRI NARESH BANSAL:
SHRI SUDHANSHU TRIVEDI:**

Will the Minister of *Communications* be pleased to state:

- (a) the details of how SAMPANN platform benefits the pensioners in the Department of Telecom; and
- (b) the total number of pensioners who benefitted from the portal?

ANSWER

**MINISTER OF STATE FOR COMMUNICATIONS AND RURAL DEVELOPMENT
(DR. PEMMASANI CHANDRA SEKHAR)**

- (a) SAMPANN – Comprehensive Pension Management System - is a seamless pension processing system of Department of Telecommunications (DoT) which brings the processing, sanctioning, authorization and payment as well as accounting of Pension and other terminal benefits under a common platform. SAMPANN is benefitting the Telecom Pensioners (including Family Pensioners) in the following ways :-
 - (i) Department of Telecommunications directly disburses pension (family pension, wherever applicable) into pensioner's bank account through SAMPANN. This has eliminated the need of processing of pension by intermediaries like Banks/Post Offices.
 - (ii) SAMPANN Portal facilitates pensioners to submit Life Certificate/ Digital Life Certificate, to view ePPO (Electronic Pension Payment Order), Gratuity Sanction, sanction of revision of Pension and arrears. Retiring officer/official can also see the progress of their respective pension cases from their dashboard till pension is sanctioned.
 - (iii) SAMPANN also sends SMS texts/ pension slip to pensioners indicating break-up of monthly Pension/ Dearness Relief/Arrears etc. Pensioners can file their Income Tax related documents viz. Declaration of Savings, Saving Certificate etc. on SAMPANN.
- (b) As on 16.07.2024, total 4,30,927 Telecom Pensioners (including Family Pensioners) are present and benefitting from SAMPANN.
