

**GOVERNMENT OF INDIA
MINISTRY OF LABOUR AND EMPLOYMENT
RAJYA SABHA
UNSTARRED QUESTION NO. 1229
TO BE ANSWERED ON 01.08.2024**

OPENING OF EPFO OFFICES IN HIMACHAL PRADESH

1229. # MS. INDU BALA GOSWAMI:

Will the Minister of Labour and Employment be pleased to state:

- (a) whether there is any plan to open Employees' Provident Fund Organisation (EPFO) offices in all the districts of Himachal Pradesh as part of the awareness and contact campaign;**
- (b) if so, the details thereof;**
- (c) whether there is a provision for quick resolution of provident fund related complaints of employers and workers under the said plan; and**
- (d) if so, the details thereof?**

ANSWER

**MINISTER OF STATE FOR LABOUR AND EMPLOYMENT
(SUSHRI SHOBHA KARANDLAJE)**

(a) & (b): Currently, there is no proposal/plan under consideration of EPFO for opening of new EPFO offices in all the districts of Himachal Pradesh. EPFO, already has a Regional Office in Shimla and four District offices in Baddi, Nahan, Palampur and Kullu.

(c) & (d): For quick resolution of provident fund related complaints/grievances of employers and workers, EPFO already has a Grievance Redressal Mechanism in place. Most grievances are received through the EPFiGMS and CPGRAMS portals, but grievances and complaints received through letters/e-mails are also addressed as per norms. Every office of the EPFO has a Public Relation Office (PRO) which addresses the grievance/complaint of the members/pensioners etc.

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Additionally, EPFO conducts an outreach program called Nidhi Apke Nikat 2.0 in all the Districts of Himachal Pradesh on 27th of every month, where grievances received orally or by letter, are promptly registered and addressed. All the 1178 grievances received from employers and employees during January to June, 2024, have been addressed.
