

GOVERNMENT OF INDIA
MINISTRY OF CIVIL AVIATION
RAJYA SABHA
UNSTARRED QUESTION NO : 181
(TO BE ANSWERED ON THE 5th February 2024)

**STEPS TO FACILITATE PASSENGER FRIENDLY AND SEAMLESS ENTRY
AT AIRPORTS**

181. SHRI R. GIRIRAJAN

Will the Minister of CIVIL AVIATION be pleased to state:-

- a) whether Government has taken appropriate steps to facilitate passenger friendly and seamless entry and security check through the use of advanced technology at airports in the country to avoid long serpentine queue especially during the peak hours;
- b) If so, the details thereof;
- c) whether Government has taken initiatives to encourage the use of Artificial Intelligence, digital twins, and Big Data Management in the Aviation sector for improvement of operational efficiency and security; and
- d) if so, the details thereof and if not, the reasons therefor?

ANSWER

MINISTER OF STATE IN THE MINISTRY OF CIVIL AVIATION

(GEN. (DR) V. K. SINGH (RETD))

(a) &(b): Yes, Sir. Government is continuously making efforts to ease congestion at airports by increasing security equipment, security manpower and using advance technologies, wherever required.

(c) & (d): No, Sir. AAI airports do not explicitly use Artificial Intelligence, digital twins and Big Data Management for improvement of operational efficiency and security.
