

GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS

RAJYA SABHA
UNSTARRED QUESTION NO.144
ANSWERED ON 02.02.2024

SUPER APP FOR BHARATEEYA RAIL

144. SHRI NARAYANA KORAGAPPA :

Will the Minister of RAILWAYS be pleased to state:

(a) whether it is a fact that Bharateeya Rail is developing a super App integrating all the features of IRCTC Rail Connect, UTS, National Train Enquiry System (NTES) and other apps, if so, the details thereof;

(b) whether the super App will have default travel insurance feature with YES or NO mandatory option before proceeding for all types of reservation bookings, if so, the details thereof; and

(c) whether the super App will have travel insurance acceptance feature directly in user profile enabling default choice during booking, if so, the details thereof?

ANSWER

MINISTER OF RAILWAYS, COMMUNICATIONS AND
ELECTRONICS & INFORMATION TECHNOLOGY

(SHRI ASHWINI VAISHNAW)

(a) to (c): Indian Railways is continuously leveraging technology to modernize customer interfaces and enhance their overall experience. As a part of this process, integration of various applications such as Unreserved Ticketing System (UTS), National Train Enquiry System (NTES), RailMadad, IRCTC Rail Connect etc. has been taken up. It is also envisaged to incorporate prevailing policy instructions with respect to travel insurance.
