

GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS

RAJYA SABHA
UNSTARRED QUESTION NO. 776
ANSWERED ON 08.12.2023

CONFIRMATION OF WAITLISTED TICKETS

776 SHRI HARBHAJAN SINGH:

Will the Minister of RAILWAYS be pleased to state:

- (a) whether the Railways has taken cognizance of huge waiting lists in several trains which are not confirmed till the last moment causing great inconvenience to passengers;
- (b) if so, whether any steps have been taken to ensure confirmation of waitlisted tickets either by increasing the number of trains or by adding additional coaches to the existing trains; and
- (c) if so, the details thereof?

ANSWER

MINISTER OF RAILWAYS, COMMUNICATIONS AND
ELECTRONICS & INFORMATION TECHNOLOGY

(SHRI ASHWINI VAISHNAW)

(a) to (c): A Statement is laid on the Table of the House

STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (c) OF UNSTARRED QUESTION NO. 776 BY SHRI HARBHAJAN SINGH ANSWERED IN RAJYA SABHA ON 08.12.2023 REGARDING CONFIRMATION OF WAITLISTED TICKETS.

(a) to (c): On Indian Railways, demand pattern of reserved accommodation is not uniform throughout the year and it varies over lean and peak periods. Moreover, trains running on popular and convenient timings with lesser stoppage and running time are generally well patronized and also experience waiting list almost throughout the year. However, other trains not having one or all these features are chosen by passengers for travel as a second alternative.

Further, to cater to the needs of passengers and generate additional accommodation for travelling passengers, Indian Railways introduce new services, extends services, increases their frequencies, augments load, which are ongoing processes, subject to operational feasibility, resource availability, competing demands etc. In addition, to cater to the extra rush of passengers during festive seasons, vacations etc., operation of special trains and temporary augmentation of trains are also undertaken.

In addition, to provide confirmed reserved accommodation to those passengers who have to travel at short notice, Tatkal Reservation Scheme has been introduced in which reservation opens at 1000 hours and 1100 hours on the previous day of journey from the train originating station for air-conditioned and non air-conditioned classes respectively. Further, schemes like Alternate Train Accommodation Scheme known as VIKALP and Upgradation have also been introduced to provide confirmed accommodation to the passengers.
