

**GOVERNMENT OF INDIA  
MINISTRY OF COMMUNICATIONS  
DEPARTMENT OF POSTS**

**RAJYA SABHA  
UNSTARRED QUESTION NO. 708  
TO BE ANSWERED ON 8<sup>TH</sup> DECEMBER, 2023**

**IT MODERNIZATION PROJECTS**

**708 Shri K.R.N. Rajeshkumar:  
Shri Digvijaya Singh:  
Smt. Ranjeet Ranjan:**

Will the Minister of Communications be pleased to state:

- (a) the current status of the IT Modernization project, including the total expenditure incurred thus far, year-wise and State-wise;
- (b) whether there has been any delay in adhering to the project's timelines, if so, reasons therefor and quantifiable targets achieved in the last five years; and
- (c) the response of the Department of Posts to the Committee's recommendation to explore the feasibility of renting out its estates and utilising vacant land through the BOT (Build-Operate-Transfer) model to generate revenue?

**ANSWER**

**MINISTER OF STATE FOR COMMUNICATIONS  
(SHRI DEVUSINH CHAUHAN)**

**(a) & (b)**

i. Information Technology Modernization Project 2.0 has been approved by the Government for continuation of the Technology Project in Department of Posts in February 2022 with an outlay of Rs. 5785 crore for a period of eight years. The details of year wise expenditure incurred under IT Modernization Project from FY 2015-16 till date are as below:

Year (FY)	Expenditure (Rs. in Crore)
2015-16	307.19
2016-17	188.41
2017-18	415.63
2018-19	375.32
2019-20	384.68
2020-21	802.02
2021-22	765.33
2022-23	1087.48
2023-24 (so far)	445.41

ii. The IT Modernization Project is implemented centrally pan-India. Hence, State wise expenditure is not applicable.

iii. Quantifiable targets achieved in the last five years are detailed as under:

- a. Post Office network is centrally connected through dedicated Wide Area Network.
- b. Mail Operations are digitalized including delivery through Android based Postman Mobile Application.
- c. Departmental Post Offices are working on Core Banking System.
- d. 1,36,848 Branch Post Offices are working on Android based Mobile Devices.

(c) There is no proposal under consideration to utilize vacant land through BOT (Build-Operate-Transfer) model.

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