

GOVERNMENT OF INDIA  
MINISTRY OF WOMEN AND CHILD DEVELOPMENT

**RAJYA SABHA**  
**UNSTARRED QUESTION NO. 476**  
TO BE ANSWERED ON 06.12.2023

**ONE STOP CENTRES (OSCS) AND SHAKTI SADANS (SS)**

476. SHRI AYODHYA RAMI REDDY ALLA:

Will the Minister of Women and Child Development be pleased to state:

- (a) whether One Stop Centres and Shakti Sadans are integrated into the broader framework of women's safety and empowerment, and if so, what strategies are in place to address various forms of violence against women within these centres; and
- (b) whether any measure being taken to raise awareness and promote the utilization of services provided by One Stop Centres and Shakti Sadans, with a focus on reaching out to vulnerable and marginalized sections of society, if so, the details thereof?

**ANSWER**

MINISTER OF WOMEN AND CHILD DEVELOPMENT  
(SHRIMATI SMRITI ZUBIN IRANI)

(a) to (b): The Mission Shakti guidelines is effective from 01.04.2022 for addressing women's needs on life cycle continuum basis. Mission Shakti has two sub-schemes - 'Sambal' and 'Samarthya'. While "Sambal" sub-scheme is for safety and security of women, "Samarthya" sub-scheme aims at empowerment of women. The 'Sambal' sub-scheme consists of component of One Stop Centre (OSC) and the 'Samarthya' sub-scheme consists of component of Shakti Sadan (SS).

The One Stop Centre (OSC) is envisaged to provide support and assistance to women affected by violence and in distress, both in private and public spaces under one roof. OSCs provide an integrated range of services including medical aid, legal aid and advice, temporary shelter (for a maximum period of 5 days), police assistance, psycho-social counselling to needy women. The details of State/UT-wise operational One Stop Centres (OSCs) and women assisted till 30.09.2023 are at **Annexure**. Further, in such cases where women in distress require long term care and support, they are referred to Shakti Sadan (SS) where they can stay up to a maximum period of 3 years and arrangements are made by the implementing organization for providing vocational training/ skill development classes to the women through the Vocational Training Institutes recognized by the Directorate General of Employment and Training under the Ministry of Labour and Employment/ Training Partners of National Skill Development Council (NSDC).

The OSCs and SSs work in close coordination with the Anti-Human Trafficking Units (AHTUs)/ Women Help Desks (WHDs) in Police Stations by utilising the network of NGOs, Women's Groups, Youth Groups, Panchayat, Hotels & tour operators and other stakeholders to gather information on traffickers, suspicious people and vulnerable families and prevent/ rescue the victims and also help them in initial documentation and registration of FIR.

The Government, from time to time, conducts capacity building programme for the functionaries of OSCs through various institutions like National Institute of Public Cooperation and Child Development (NIPCCD) etc. In this regard, the Government has engaged the services of National Institute of Mental Health and Neuro Sciences (NIMHANS) for providing basic and advanced training under the project named 'Stree Manoraksha' to the staff of One Stop Centres (OSCs) across the country on handling psycho-social and mental health care needs of women facing violence and in distress. Since inception, the Ministry has conducted trainings for States/UTs at various locations including Jammu & Kashmir, Madhya Pradesh, Andhra Pradesh, Assam (for 8 North-Eastern States), Maharashtra, Tamil Nadu and Karnataka in collaboration with the reputed Universities/School of Social Work/Department of Social Work. The Ministry has also conducted seminars on Facilitating Safety and Empowerment of Women through One Stop Centres. Further, the Ministry also engages with the State/UTs regularly through its various Schemes of this Ministry like Beti Bachao Beti Padhao (BBBP), One Stop Centre (OSC), Women Help Line (WHL), Hub for Empowerment of Women, etc to both increase awareness and provide 24 hours emergency and non-emergency response to women, both in public and private spaces by linking them with appropriate authority such as Police, OSC, Hospital, Legal Services etc.

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## ANNEXURE

**Details of State/UT-wise operational One Stop Centres (OSCs) and women assisted from 1.4.2015 to 30.09.2023**

Sl. No.	State /Uts	Number of Operational OSCs	Total
1	A&N Islands	3	1848
2	Andhra Pradesh	13	39189
3	Arunachal Pradesh	25	1847
4	Assam	34	16484
5	Bihar	38	31509
6	Chandigarh	1	1226
7	Chhattisgarh	27	39459
8	DNHDD	3	1081
9	Delhi	11	15090
10	Goa	2	6576
11	Gujarat	35	31019
12	Haryana	22	31865
13	Himachal Pradesh	12	1422
14	Jammu & Kashmir	20	9122
15	Jharkhand	24	3568
16	Karnataka	32	19571
17	Kerala	14	15739
18	Ladakh	2	48
19	Lakshadweep	1	0
20	Madhya Pradesh	57	81684
21	Maharashtra	42	25587
22	Manipur	16	1331
23	Meghalaya	12	2895
24	Mizoram	8	932
25	Nagaland	11	1141
26	Odisha	30	21891
27	Puducherry	4	426
28	Punjab	22	14296
29	Rajasthan	34	40461
30	Sikkim	4	1168
31	Tamil Nadu	38	62281
32	Telangana	33	56051
33	Tripura	8	466
34	Uttar Pradesh	79	215736
35	Uttarakhand	13	6824
36	West Bengal	22	1229
	<b>Total</b>	<b>752</b>	<b>801062</b>

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