

**GOVERNMENT OF INDIA  
MINISTRY OF HEALTH AND FAMILY WELFARE  
DEPARTMENT OF HEALTH AND FAMILY WELFARE**

**RAJYA SABHA  
UNSTARRED QUESTION NO. 258  
TO BE ANSWERED ON 5<sup>TH</sup> DECEMBER, 2023**

**“HEALTH SERVICES IN HILLY AREAS OF UTTARAKHAND”**

**258 DR. KALPANA SAINI:**

Will the Minister of **HEALTH AND FAMILY WELFARE** be pleased to state:

- (a) the steps being taken by Government in coordination with the State Government to complete the works related to ambulance service and other health related services in the hilly areas of Uttarakhand;
- (b) whether Government is working on any scheme for ambulance service and healthcare centres in the remote hilly areas (rural and urban) of Uttarakhand; and
- (c) if so, the details thereof?

**ANSWER  
THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND FAMILY  
WELFARE  
(DR. BHARATI PRAVIN PAWAR)**

(a) to (c): The Ministry of Health and Family Welfare provides the technical and financial support to the States/UTs to strengthen their public healthcare system, based on the requirements posted by States/UTs in their Programme Implementation Plans (PIPs) and within the overall resource envelope.

Under the National Health Mission, MoHFW has launched the National Ambulance Services (NAS). Basic life support ambulances (BLS), Advanced life support ambulances (ALS) and patient transport vehicles (PTVs) are supported under NAS. An ALS is supported for an average population of 5 Lakh and a BLS Ambulance is supported for over one lakh population. States are at liberty to propose the number of ambulances as per the norm to fill the gap.

All BLS and ALS ambulances are running with centralised call centres which are presently functioning in States/UTs with the numbers 102 and 108. Norms for both ALS & BLS are defined for the number of drugs, equipment, Emergency Medical Technicians (EMTs) etc.

Dial 108 is predominantly an emergency response system, primarily designed to attend to patients of critical care, trauma and accident victims etc. Dial 102 services essentially consist of basic patient transport aimed to cater the needs of pregnant women and children though other categories are also taking benefit and are not excluded. Janani Shishu Suraksha Karyakaram (JSSK) entitlements c.g. free transfer from home to facility, inter facility transfer in case of referral and drop back for mother and children are the key focus of 102 service. For Dial 102 Service and Dial 108 Service, operational cost is supported under NHM.

A total 2,957 -Advanced Life Support Ambulances (ALS), 14,613 -Basic Life Support Ambulances (BLS), 4,259 -Patient Transport Vehicles (PTV), 17 -Boat and 81 -Bike, Emergency Response Service Vehicles are supported in the country under NHM. Besides, 6,936 empaneled vehicles for transportation of patients, particularly pregnant women and sick infants from home to public health facilities and back are supported under NHM. 54 -ALS, 205 -BLS, 128 -PTV and 1 -Boat, Emergency Response Service Vehicles are supported under NHM in the State of Uttarakhand. (As per NHM MIS June, 23).

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