GOVERNMENT OF INDIA
MINISTRY OF ROAD TRANSPORT AND HIGHWAYS
RAJYA SABHA
UNSTARRED QUESTION NO-2001
ANSWERED ON- 20/12/2023

PENALTIES ON FASTAG USERS

2001. SHRI JAYANT CHAUDHARY:

Will the Minister of ROAD TRANSPORT AND HIGHWAYS be pleased to state:

(a) the details of absolute number and percentage of total highway users/registered vehicles with FASTags in India currently;

(b) whether directions were issued to collect double toll as penalty in case of no FASTag or inoperable FASTag or deficient balance in account linked to FASTag;

(c) if so, details of the amount of toll collected since the penalty was imposed, including details of penalty amount & number of transactions and users who were penalised in the last 12 months; and

(d) whether Government intends to continue with this double toll collection and if so, the rationale of this penalty imposed?

ANSWER

THE MINISTER OF ROAD TRANSPORT AND HIGHWAYS

(SHRI NITIN JAIRAM GADKARI)

(a) The total number of FASTags issued as on 30.11.2023 is 7,98,07,678. The percentage of FASTag transaction (by count) is 98.9% at fee plazas on National Highways during week ending on 3rd December, 2023.

(b) & (c) As per Gazette notification G.S.R. no. 298 (E) dated 15th May, 2020, users of such vehicle not fitted with "FASTag" or vehicle without valid and functional "FASTag" are required to pay a user fee equivalent to two times of the normal applicable user fee. The amount of user fee collected from such users in the last 12 months from fee plazas administered by NHAI (December 2022 to November 2023) is Rs 860.38 Crore with transaction count of 729.65 lakhs.

(d) Government has declared all lanes of fee plazas as FASTag lane with effect from midnight of 15th/16th February 2021. Moreover, users of such vehicles not fitted with "FASTag" or vehicles without valid & functional "FASTag" are required to pay a user fee equivalent to two times of the normal applicable fee. The above steps have been taken to encourage users to opt for 'Electronic Toll Collection System' through FASTag.

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