

**GOVERNMENT OF INDIA
MINISTRY OF CIVIL AVIATION
RAJYA SABHA
UNSTARRED QUESTION NO : 1719
(TO BE ANSWERED ON THE 18th December 2023)**

DIGI YATRA

1719. SHRI ADITYA PRASAD

Will the Minister of CIVIL AVIATION be pleased to state:-

- (a) Whether Digi Yatra will have any impact on reducing congestion;
- (b) if so, the details thereof;
- (c) Whether Digi Yatra has helped in automation of processes and creation of smart airports; and;
- (d) if so, the details thereof ?

ANSWER

MINISTER OF STATE IN THE MINISTRY OF CIVIL AVIATION

(GEN. (DR) V. K. SINGH (RETD))

(a) to (d): Digi Yatra is an initiative of Ministry of Civil Aviation to provide seamless and hassle-free experience for passengers at airports using Facial Recognition Technology. The main objective of Digi Yatra Service is to enhance passenger experience by eliminating the need for manual verification of ticket and ID at multiple touch points like entry gates, security check point and boarding gates and to achieve better throughput through existing infrastructure using a Digital Framework. Digi Yatra reduces passenger processing time as compared to manual validation, which would help address congestion at different checkpoints at the airports. Automation of the entry process for passenger validation in Digi Yatra helps in improving the efficiency of the operations, optimising the use of airport infrastructure, minimising manual errors and enhancing overall experience of the passengers.
