

**GOVERNMENT OF INDIA
MINISTRY OF HOME AFFAIRS**

**RAJYA SABHA
UNSTARRED QUESTION NO. 1173**

**TO BE ANSWERED ON THE 13TH DECEMBER 2023/ AGRAHAYANA, 22, 1945
(SAKA)**

SPIKES IN CYBER CRIMES

1173 SHRI NARANBHAI J. RATHWA:

Will the Minister of HOME AFFAIRS be pleased to state:

(a) whether it is a fact that according to data of National Cybercrime Reporting Portal (NCRP) there is spike in cyber crimes in Delhi during the last two years;

(b) if so, the details thereof with the amount cheated and recovered in different cyber fraud cases; and

(c) whether there has been increase of cyber frauds in various branches of ICICI banks and if so, details thereof?

ANSWER

**MINISTER OF STATE IN THE MINISTRY OF HOME AFFAIRS
(SHRI AJAY KUMAR MISHRA)**

(a) to (c): Ministry of Home Affairs has operationalized National Cyber Crime Reporting Portal on 30th August 2019 to provide a centralized mechanism to the citizens for online reporting of all types of cyber crime incidents, with a special focus on cyber crimes against women and children. Incidents reported on this portal, their conversion into FIRs and subsequent action thereon are handled by the State/UT Law Enforcement Agency concerned as per the provisions of the law.

Citizen Financial Cyber Frauds Reporting and Management System has been developed as a part of “National Cybercrime Reporting Portal” in April 2021. This module provides an integrated platform, where all stakeholders including Law Enforcement Agencies of States/UTs, all major Banks and financial intermediaries, payment wallets, crypto exchanges and e-commerce companies work in tandem to ensure that quick, decisive, and system-based effective action is taken to prevent the flow of money from victim’s account to cyber fraudster’s account. The money thus seized is then restored to the victim following due legal process. The platform enables identification of the various financial channels being misused by the fraudsters for routing the fraud proceeds. A toll-free Helpline number ‘1930’ has been operationalized to get assistance in lodging online cyber incidents. Since inception of Citizen Financial Cyber Fraud Reporting and Management System, more than 84,000 incidents for financial fraud have been registered till November 30, 2023 in Delhi and financial amount of more than Rs. 38 Crore have been saved.

Specific information on cyber frauds in ICICI Bank is not maintained by Reserve Bank of India (Department of Supervision). However, the details of frauds (Rs. 1 Lakh & above) as per the information provided by the ICICI Bank to Reserve Bank of India are as under:

Year-wise	No. of frauds based on occurrence	Total amount (in Rs. Crore)
2021-22	783	26.45
2022-23	754	24.99
Total	1537	51.45

Note: The data may change subject to rectification/updation made subsequent to first reporting by the bank (in respect of individual frauds).
