

GOVERNMENT OF INDIA  
MINISTRY OF EXTERNAL AFFAIRS  
**RAJYA SABHA**  
**UNSTARRED QUESTION NO-866**  
ANSWERED ON- 27/07/2023

**PASSPORT SEVA KENDRAS IN JHARKHAND**

#866. SHRI ADITYA PRASAD

Will the Minister of EXTERNAL AFFAIRS be pleased to state :-

(a) the number of Passport Seva Kendras in the State of Jharkhand after setting up post offices as passport service centres as well as the details related to the functioning of these new centres; and

(b) the details of efforts made to monitor agents and such agencies sending artisans and labourers from India to foreign countries, especially to the Gulf countries?

**ANSWER**

THE MINISTER OF STATE IN THE MINISTRY OF EXTERNAL AFFAIRS

(SHRI V. MURALEEDHARAN)

(a) There are 14 Post Office Passport Seva Kendras (POPSKs) and 01 Passport Seva Kendra (PSK) currently functioning over the 14 Lok Sabha constituencies in the State of Jharkhand. The POPSKs are located at Bokaro, Chaibasa, Deoghar, Dhanbad, Dumka, Giridih, Gumla, Hazaribagh, Jamshedpur, Jhumri Tilaiya, Khunti, Medninagar, Sahibganj, Simaria and PSK at Ranchi. In the POPSK, around 40 to 95 appointments are released on daily basis. In the PSK at Ranchi, 520 appointments are released on daily basis. Appointments are available the next day in 9 POPSKs and the PSK Ranchi.

(b) Recruiting Agents (**RA**) which are registered with the Ministry of External Affairs are permitted to recruit Indian citizens for overseas employment. Whenever, instances of harassment/cheating by the registered RA are received, Ministry issues a Show-Cause Notice to the concerned RA. If no satisfactory solution is offered, their Registration Certificate (**RC**) is suspended for 30 days initially, followed by indefinite suspension and cancellation of their RC as well as forfeiture of Bank Guarantee.

Visual and print media campaign is launched from time to time, encouraging prospective emigrants to utilize the services of legal agents only. The Ministry coordinates with a number of state governments, relevant stakeholders and local authorities to disseminate information of benefits of overseas employment opportunities through legal channels. Indian Missions abroad also play a crucial role in pro-actively sensitising Indian job seekers about ramifications of fake job offers by fraudulent and illegal channels.

\*\*\*\*\*