

**GOVERNMENT OF INDIA
MINISTRY OF CIVIL AVIATION
RAJYA SABHA
UNSTARRED QUESTION NO : 357
(TO BE ANSWERED ON THE 24th July 2023)**

INTRODUCTION OF SELF BAGGAGE DROP FACILITIES

357. SHRI RAJMANI PATEL

Will the Minister of CIVIL AVIATION be pleased to state:-

- (a) whether it is a fact that Indira Gandhi International Airport (IGIA) have introduced Self Baggage Drop Facility to reduce the waiting time of passengers;
- (b) if so, the details thereof;
- (c) whether IGIA will also increase the entrance points to various Terminals to reduce the waiting time of 25-35 minutes; and
- (d) if not, the reasons therefor?

ANSWER

MINISTER OF STATE IN THE MINISTRY OF CIVIL AVIATION

(GEN. (DR) V. K. SINGH (RETD))

(a) & (b): The airport operator for Indira Gandhi International Airport (IGIA), Delhi i.e. Delhi International Airport Limited (DIAL) has installed and operationalised 14 Self Bag Drop units at Terminal 3 and has also installed 15 Self Bag Drop units at Terminal 1.

(c) & (d): DIAL has increased terminal entry points from 32 to 67 including 25 DigiYatra entry points for all the three terminals at IGIA, Delhi.
