

GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS

RAJYA SABHA
UNSTARRED QUESTION NO. 2673
ANSWERED ON 11.08.2023

REVENUE FROM TICKET SALES

2673 DR. JOHN BRITTAS:

Will the Minister of RAILWAYS be pleased to state:

- (a) the details of revenue earned by Railways on account of flexi fare, tatkal, premium tatkal and cancellation of tickets;
- (b) details of the revenue earned during last three years upto 30.06.2023, year-wise and category-wise;
- (c) whether the whole amount paid by a person for booking an unconfirmed ticket will be refunded to him in case of automatic cancellation of ticket by Railways itself owing to unavailability of berths; and
- (d) if not, the reasons for shortage in the amount refunded, if any, and the total amount of money so forfeited in this regard during last five years?

ANSWER

MINISTER OF RAILWAYS, COMMUNICATIONS AND
ELECTRONICS & INFORMATION TECHNOLOGY
(SHRI ASHWINI VAISHNAW)

(a) to (d) A Statement is laid on the Table of the House.

STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (d) OF UNSTARRED QUESTION NO. 2673 BY DR. JOHN BRITTAS ANSWERED IN RAJYA SABHA ON 11.08.2023 REGARDING REVENUE FROM TICKET SALES

(a) The details of revenue earned by Railways on account of Flexi fare, Tatkal and Premium Tatkal during last three years, including current year upto 30.06.2023 is as under:

(₹ in crore)

| Year | Revenue on account of Flexi Fare | Revenue on account of Tatkal Charges | Revenue on account of Premium Tatkal Charges |
|--------------------------|----------------------------------|--------------------------------------|--|
| 2020-21 | 365 | 349 | 118 |
| 2021-22 | 574 | 915 | 267 |
| 2022-23 | 1201 | 1903 | 869 |
| 2023-24 (Upto June-2023) | 343 | 551 | 297 |

Revenue earned from cancellation of tickets and clerkage charges is not captured separately. Clerkage charges for tickets made non-issued (cancellation charges) is part of Miscellaneous Coaching Receipts. Year-wise amount of Miscellaneous Coaching Receipts for last five years, including current year upto 30.06.2023 is as under:-

(₹ in crore)

| Year | Miscellaneous Coaching Receipts |
|--|---------------------------------|
| 2018-19 | 2065.00 |
| 2019-20 | 1724.44 |
| 2020-21 | 710.54 |
| 2021-22 | 1569.08 |
| 2022-23 (Provisional) | 2109.74 |
| 2023-24 (Upto June-2023) (Provisional) | 534.87 |

(b) Details of revenue earned by Indian Railways during last three years, including current year upto 30.06.2023, year-wise and category-wise is as under:-

(₹ in crore)

| Particulars | 2020-21 | 2021-22 | 2022-23 (Provisional) | 2023-24 (upto June/23) (Provisional) |
|----------------|-----------|-----------|-----------------------|--------------------------------------|
| Passenger | 15248.49 | 39214.39 | 63416.85 | 17005.41 |
| Other Coaching | 2096.74 | 4899.56 | 5958.32 | 1668.57 |
| Goods | 117231.82 | 141096.39 | 162262.90 | 40553.90 |
| Sundries | 5938.61 | 6067.96 | 8498.60 | 1387.80 |

(c) & (d) Automatic cancellation of tickets after preparation of first chart occurs in case of e-ticket passengers only. As per “Railway Cancellation of tickets and Refund of Fare Rules 2015”, in case of waitlisted e-tickets on which status of passengers who are on waiting list even after the preparation of reservation chart appears, names of all such passengers booked on that Passenger Name Record (PNR) is dropped from the reservation chart and refund of fare is credited to the account from which booking transactions took place after deducting applicable clerkage charges. Details of amount recovered in cancellation charges is part of Miscellaneous Coaching Receipts, details of which are provided in part (a) of the reply.
