

**GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF POSTS**

**RAJYA SABHA
UNSTARRED QUESTION NO. 2617
TO BE ANSWERED ON 11TH AUGUST, 2023**

INDIA POST PAYMENTS BANK

2617 DR. DHARMASTHALA VEERENDRA HEGGADE:

Will the Minister of Communications be pleased to state:

- (a) the salient features of India Post Payments Bank (IPPB);
- (b) the funds released to IPPB since inception, year-wise;
- (c) number of districts covered under the said IPPB during each of the last five years, State/UT-wise;
- (d) number of persons on boarded as customers of IPPB since its establishment and as on 31st March, 2023, district-wise;
- (e) details of services provided by IPPB to subscribers;
- (f) number of persons covered under IPPB during the above period, district-wise;
- (g) steps being taken by Government to further facilitate the services for the IPPB account holders in future; and
- (h) details of the initiative, "Niveshak Didi"?

ANSWER

**MINISTER OF STATE FOR COMMUNICATIONS
(SHRI DEVUSINH CHAUHAN)**

- (a) India Post Payments Bank (IPPB) has been set up with the vision to build the most accessible, affordable and trusted bank for the common man in India, leveraging the last mile reach and penetration of the postal network. IPPB's reach and its operating model is built on the key pillars of paperless, accessible, and secure banking at the customers' doorstep through 1.44 lakh access points and 1.9 lakh postmen and Gramin Dak Sevaks (GDS) . IPPB provides banking services like savings account, Aadhaar Enabled Payment System (AePS), Direct Money Transfer (DMT), bill payment, etc.
- (b) Year-wise details of funds released to IPPB are at **Annexure I**.
- (c) State/ UT wise details of the number of districts covered by IPPB since its inception are at **Annexure-II**.

- (d) District wise details of the number of persons onboarded as customers of IPPB since its establishment in the year 2018, as on 31.03.2023, in each of the last five financial years are placed at **Annexure-III**.
- (e) The details of services provided by IPPB to subscribers are placed at **Annexure-IV**.
- (f) The district wise details of the number of persons covered under IPPB during the above period, as on 31.03.2023, are at **Annexure-III**.
- (g) Various Government Ministries and State Governments provide citizen centric services viz. Jeevan Pramaan certificate for pensioners, disbursement of Old Age Pension, student scholarship etc. for the customer of IPPB.
- (h) IPPB, in collaboration with Investor Education and Protection Fund Authority (IEPFA) under the aegis of Ministry of Corporate Affairs (MCA), launched an initiative called ‘Niveshak Didi’ to promote Financial Literacy “By the women, for the women”, based on the ideology that women in rural areas would be more comfortable in sharing their queries with a woman staff member. As part of the launch, India’s First Floating Financial Literacy Camp was conducted by a newly appointed ‘Niveshak Didi’ around the Dal Lake of Srinagar, J&K. Female GDS/Postman across the country are guiding rural masses to meet their investment and protection needs and helping them in moving towards their goal of financial freedom.

ANNEXURE REFERRED IN REPLY TO PART (b) OF RAJYA SABHA UNSTARRED QUESTION 2617 ON INDIA POST PAYMENTS BANK TO BE ANSWERED ON 11.08.2023

Year Wise Funds released to IPPB			
Particulars	Amount (in ₹ crore)		
	Total	Equity	Grant
FY 2016-17	300	275	25
FY 2017-18	500	125	375
FY 2018-19	300	300	-
FY 2019-20	335	335	-
FY 2020-21	220	220	-
FY 2021-22	200	200	-
FY 2022-23	400	400	-
Total	2255	1855	400

ANNEXURE-II

ANNEXURE REFERRED IN REPLY TO PART (c) OF RAJYA SABHA UNSTARRED QUESTION 2617 ON INDIA POST PAYMENTS BANK TO BE ANSWERED ON 11.08.2023

Sl. No.	STATE/UT NAME	DISTRICTS COVERED
1	ANDAMAN AND NICOBAR ISLANDS	1
2	ANDHRA PRADESH	21
3	ARUNACHAL PRADESH	10
4	ASSAM	26
5	BIHAR	38
6	CHANDIGARH	1
7	CHHATTISGARH	27
8	DADRA AND NAGAR HAVELI	1
9	DELHI	3
10	GOA	2
11	GUJARAT	31
12	HARYANA	20
13	HIMACHAL PRADESH	11
14	JAMMU AND KASHMIR	7
15	JHARKHAND	22
16	KARNATAKA	30
17	KERALA	14
18	LADAKH	1
19	LAKSHADWEEP	1
20	MADHYA PRADESH	42
21	MAHARASHTRA	36
22	MANIPUR	9
23	MEGHALAYA	8
24	MIZORAM	6
25	NAGALAND	9
26	ODISHA	30
27	PUDUCHERRY	2
28	PUNJAB	21
29	RAJASTHAN	33
30	SIKKIM	1
31	TAMIL NADU	32
32	TELANGANA	23
33	TRIPURA	5
34	UTTAR PRADESH	73
35	UTTARAKHAND	12
36	WEST BENGAL	23
	NATIONAL	632

ANNEXURE-III

ANNEXURE REFERRED IN REPLY TO PART (d) & (f) OF RAJYA SABHA UNSTARRED QUESTION 2617 ON INDIA POST PAYMENTS BANK TO BE ANSWERED ON 11.08.2023

s.no.	STATE/UT NAME	District Name	Customer Base FY 2018-19	Customer Base FY 2019-20	Customer Base FY 2020-21	Customer Base FY 2021-22	Customer Base FY 2022-23	Total Customer Base
1	ANDAMAN AND NICOBAR ISLANDS	SOUTH ANDAMAN	394	655	309	479	749	2,586
2	ANDHRA PRADESH	ANANTAPUR	10,824	1,27,910	17,707	7,813	16,040	1,80,294
3	ANDHRA PRADESH	CHITTOOR	14,429	1,27,748	38,664	14,518	18,469	2,13,828
4	ANDHRA PRADESH	EAST GODAVARI	8,011	77,183	9,793	6,201	23,673	1,24,861
5	ANDHRA PRADESH	ELURU	4,295	44,662	15,637	6,452	13,910	84,956
6	ANDHRA PRADESH	GUNTUR	16,114	52,575	22,779	7,044	12,185	1,10,697
7	ANDHRA PRADESH	KAKINADA	13,675	1,51,736	21,346	13,548	43,624	2,43,929
8	ANDHRA PRADESH	KRISHNA	11,527	54,256	16,275	7,316	15,549	1,04,923
9	ANDHRA PRADESH	KURNOOL	15,442	1,38,601	18,198	9,479	20,996	2,02,716
10	ANDHRA PRADESH	NANDYAL	37,290	66,285	7,653	3,231	9,830	1,24,289
11	ANDHRA PRADESH	NELLORE	8,591	90,363	39,619	13,017	23,022	1,74,612
12	ANDHRA PRADESH	NTR	17,080	2,06,231	34,099	11,266	27,291	2,95,967
13	ANDHRA PRADESH	PALNADU	15,813	1,89,089	36,813	17,603	31,342	2,90,660
14	ANDHRA PRADESH	PARVATHIPURAM MANYAM	9,493	1,06,007	18,856	10,021	20,415	1,64,792
15	ANDHRA PRADESH	PRAKASAM	33,913	1,58,829	38,161	17,602	35,773	2,84,278
16	ANDHRA PRADESH	SRI SATHYA SAI DISTRICT	10,068	1,30,609	19,241	9,175	19,969	1,89,062
17	ANDHRA PRADESH	SRIKAKULAM	9,534	72,221	10,537	3,776	8,723	1,04,791
18	ANDHRA PRADESH	TIRUPATI	40,107	2,14,908	43,974	21,287	40,168	3,60,444
19	ANDHRA PRADESH	VISAKHAPATNAM	22,064	1,32,691	21,478	12,855	25,611	2,14,699
20	ANDHRA PRADESH	VIZIANAGARAM	7,231	82,220	11,114	4,523	7,703	1,12,791
21	ANDHRA PRADESH	WEST GODAVARI	11,559	1,30,498	71,699	33,025	55,026	3,01,807
22	ANDHRA PRADESH	Y.S.R.	27,825	2,16,332	42,721	16,147	24,018	3,27,043
23	ARUNACHAL PRADESH	CHUNGLANG	539	7,798	10,691	1,007	675	20,710
24	ARUNACHAL PRADESH	EAST SIANG	99	1,599	500	415	478	3,091
25	ARUNACHAL PRADESH	LOWER DIBANG VALLEY	105	899	822	96	43	1,965
26	ARUNACHAL PRADESH	LOWER SUBANSIRI	113	906	480	90	26	1,615
27	ARUNACHAL PRADESH	NAMSAI	774	2,907	14,548	1,758	2,152	22,139
28	ARUNACHAL PRADESH	PAPUMPARE	129	5,307	2,973	510	914	9,833
29	ARUNACHAL PRADESH	TAWANG	18	149	81	6	2	256
30	ARUNACHAL PRADESH	TIRAP	156	20	15	21	18	230
31	ARUNACHAL PRADESH	WEST KAMENG	170	850	221	197	25	1,463
32	ARUNACHAL PRADESH	WEST SIANG	60	1,250	829	100	214	2,453
33	ASSAM	BARPETA	1,081	5,504	12,278	7,247	56,204	82,314
34	ASSAM	BISWANATH	620	3,952	2,121	693	20,068	27,454
35	ASSAM	BONGAIGAON	488	4,344	3,350	2,384	42,154	52,720
36	ASSAM	CACHAR	521	5,055	9,408	3,336	32,475	50,797

s.no.	STATE/UT NAME	District Name	Customer Base FY 2018-19	Customer Base FY 2019-20	Customer Base FY 2020-21	Customer Base FY 2021-22	Customer Base FY 2022-23	Total Customer Base
37	ASSAM	DARRANG	1,723	5,291	7,650	4,369	44,929	63,962
38	ASSAM	DHEMAJI	2,880	5,029	5,739	555	22,136	36,339
39	ASSAM	DHUBRI	741	12,574	22,047	10,075	49,648	95,085
40	ASSAM	DIBRUGARH	1,846	4,719	8,591	3,710	34,504	53,370
41	ASSAM	GOALPARA	561	2,949	3,897	1,279	13,700	22,386
42	ASSAM	GOLAGHAT	910	3,439	2,856	4,000	32,977	44,182
43	ASSAM	HAILAKANDI	670	3,675	10,370	2,441	21,725	38,881
44	ASSAM	HOJAI	754	2,889	8,365	11,532	21,321	44,861
45	ASSAM	JORHAT	2,498	6,351	12,913	3,153	38,606	63,521
46	ASSAM	KAMRUP METROPOLITAN	1,010	6,604	12,418	10,174	78,613	1,08,819
47	ASSAM	KARBI ANGLONG	516	23,774	2,646	2,207	71,901	1,01,044
48	ASSAM	KARIMGANJ	1,346	7,351	9,146	2,659	21,891	42,393
49	ASSAM	KOKRAJHAR	1,758	8,458	7,885	1,865	39,389	59,355
50	ASSAM	LAKHIMPUR	2,477	3,964	5,387	3,857	23,027	38,712
51	ASSAM	MORIGAON	471	5,958	13,290	12,737	31,711	64,167
52	ASSAM	NAGAON	1,993	8,698	25,655	16,449	31,620	84,415
53	ASSAM	NALBARI	1,880	4,962	6,998	4,216	64,999	83,055
54	ASSAM	NORTH CACHAR HILLS	591	4,353	5,525	1,416	13,592	25,477
55	ASSAM	SIBSAGAR	636	2,937	1,683	1,755	29,339	36,350
56	ASSAM	SONITPUR	500	7,338	8,087	2,067	19,103	37,095
57	ASSAM	TINSUKIA	1,222	2,760	2,526	1,742	30,445	38,695
58	ASSAM	UDALGURI	2,624	2,191	2,913	1,232	24,739	33,699
59	BIHAR	ARARIA	24,086	37,146	1,60,348	30,502	29,956	2,82,038
60	BIHAR	ARWAL	6,340	6,147	10,703	2,965	3,887	30,042
61	BIHAR	AURANGABAD	16,245	36,707	64,278	20,390	27,436	1,65,056
62	BIHAR	BANKA	14,157	25,530	74,700	14,518	16,693	1,45,598
63	BIHAR	BEGUSARAI	12,448	37,487	94,846	50,852	43,268	2,38,901
64	BIHAR	BHAGALPUR	20,379	48,487	1,82,173	46,958	38,997	3,36,994
65	BIHAR	BHOJPUR	16,409	18,283	28,052	8,985	14,526	86,255
66	BIHAR	BUXAR	16,585	10,954	17,670	5,808	5,686	56,703
67	BIHAR	DARBHANGA	15,250	84,617	2,43,364	1,32,659	93,358	5,69,248
68	BIHAR	GAYA	39,365	28,039	72,014	16,257	22,526	1,78,201
69	BIHAR	GOPALGANJ	8,558	68,121	1,34,389	39,952	36,706	2,87,726
70	BIHAR	JAMUI	17,170	40,810	73,627	41,229	43,676	2,16,512
71	BIHAR	JEHANABAD	10,939	10,948	18,488	5,298	6,363	52,036
72	BIHAR	KAIMUR	9,523	14,440	19,031	8,410	14,168	65,572
73	BIHAR	KATIHAR	30,585	92,949	2,25,100	70,149	64,001	4,82,784
74	BIHAR	KHAGARIA	13,591	17,005	81,970	25,095	21,326	1,58,987
75	BIHAR	KISHANGANJ	46,463	52,045	1,88,485	15,756	13,528	3,16,277
76	BIHAR	LAKHISARAI	26,279	20,269	42,849	19,810	17,529	1,26,736
77	BIHAR	MADHEPURA	11,124	43,672	1,45,093	57,069	40,272	2,97,230
78	BIHAR	MADHUBANI	20,354	54,590	2,36,247	1,04,308	75,820	4,91,319
79	BIHAR	MUNGER	13,640	13,539	78,402	17,842	17,229	1,40,652

s.no.	STATE/UT NAME	District Name	Customer Base FY 2018-19	Customer Base FY 2019-20	Customer Base FY 2020-21	Customer Base FY 2021-22	Customer Base FY 2022-23	Total Customer Base
80	BIHAR	MUZAFFARPUR	16,345	65,543	2,34,630	1,06,248	82,837	5,05,603
81	BIHAR	NALANDA	18,662	50,153	98,791	49,686	50,246	2,67,538
82	BIHAR	NAWADA	19,331	42,334	56,273	27,772	28,932	1,74,642
83	BIHAR	PASCHIMI CHAMPARAN	13,530	57,562	1,51,484	93,631	97,434	4,13,641
84	BIHAR	PATNA	11,818	44,760	1,10,272	29,053	29,982	2,25,885
85	BIHAR	PURBI CHAMPARAN	84,222	1,53,507	3,17,763	1,12,345	1,13,180	7,81,017
86	BIHAR	PURNIA	25,501	49,491	1,61,357	45,912	44,685	3,26,946
87	BIHAR	ROHTAS	27,890	26,277	51,429	16,898	22,500	1,44,994
88	BIHAR	SAHARSA	18,042	69,955	1,50,058	93,062	68,327	3,99,444
89	BIHAR	SAMASTIPUR	20,937	87,899	1,80,034	86,006	68,461	4,43,337
90	BIHAR	SARAN	26,308	54,097	91,590	49,303	46,010	2,67,308
91	BIHAR	SHEIKHPURA	12,489	19,273	17,231	8,160	8,404	65,557
92	BIHAR	SHEOHAR	20,819	13,004	33,615	12,038	10,725	90,201
93	BIHAR	SITAMARHI	13,026	39,838	1,74,035	71,947	73,630	3,72,476
94	BIHAR	SIWAN	13,637	1,16,602	1,95,799	45,977	41,732	4,13,747
95	BIHAR	SUPAUL	18,903	66,456	1,59,356	75,799	96,118	4,16,632
96	BIHAR	VAISHALI	22,743	57,020	1,06,781	71,784	63,705	3,22,033
97	CHANDIGARH	CHANDIGARH	4,481	21,511	22,514	5,023	4,289	57,818
98	CHHATTISGARH	BALOD	1,313	13,842	11,380	9,025	10,732	46,292
99	CHHATTISGARH	BALODABAZAR	1,577	18,200	11,583	7,045	12,400	50,805
100	CHHATTISGARH	BALRAMPUR (CG)	3,596	6,052	6,713	4,005	5,751	26,117
101	CHHATTISGARH	BASTAR	560	10,518	4,041	1,756	3,574	20,449
102	CHHATTISGARH	BEMETARA	2,575	10,296	12,538	7,676	12,635	45,720
103	CHHATTISGARH	BIJAPUR (CG)	145	1,878	458	391	1,507	4,379
104	CHHATTISGARH	BILASPUR	1,784	14,339	14,211	7,810	15,420	53,564
105	CHHATTISGARH	DAKSHIN BASTAR DANTEWADA	289	6,825	3,569	3,464	5,456	19,603
106	CHHATTISGARH	DHAMTARI	4,360	13,718	9,348	2,873	10,459	40,758
107	CHHATTISGARH	DURG	2,562	11,866	10,025	6,892	9,056	40,401
108	CHHATTISGARH	GARIYABAND	3,414	19,067	7,657	5,459	5,790	41,387
109	CHHATTISGARH	JANJIR-CHAMPA	3,787	17,270	14,157	8,734	17,091	61,039
110	CHHATTISGARH	JASHPUR	988	2,653	4,340	3,510	6,400	17,891
111	CHHATTISGARH	KABEERDHAM	1,288	7,640	2,620	2,001	4,625	18,174
112	CHHATTISGARH	KONDAGAON	585	6,511	4,370	7,785	10,446	29,697
113	CHHATTISGARH	KORBA	1,369	10,222	12,087	13,569	17,119	54,366
114	CHHATTISGARH	KORIYA	590	2,624	1,926	1,975	4,795	11,910
115	CHHATTISGARH	MAHASAMUND	6,726	13,727	7,071	3,134	7,110	37,768
116	CHHATTISGARH	MUNGELI	1,194	4,693	3,292	3,318	15,189	27,686
117	CHHATTISGARH	NARAYANPUR	105	1,480	633	433	649	3,300
118	CHHATTISGARH	RAIGARH	3,053	14,820	12,080	10,399	13,626	53,978
119	CHHATTISGARH	RAIPUR	3,896	8,042	7,802	3,563	10,391	33,694
120	CHHATTISGARH	RAJNANDGAON	4,329	22,831	15,059	8,777	11,557	62,553
121	CHHATTISGARH	SUKMA	153	2,772	1,306	493	1,361	6,085
122	CHHATTISGARH	SURAJPUR	888	3,423	2,086	1,723	7,448	15,568

s.no.	STATE/UT NAME	District Name	Customer Base FY 2018-19	Customer Base FY 2019-20	Customer Base FY 2020-21	Customer Base FY 2021-22	Customer Base FY 2022-23	Total Customer Base
123	CHHATTISGARH	SURGUJA	500	3,332	3,307	2,737	15,773	25,649
124	CHHATTISGARH	UTTAR BASTAR KANKER	1,846	7,422	3,994	3,117	12,011	28,390
125	DADRA AND NAGAR HAVELI	DADRA&NAGAR HAVELI	1,583	3,227	18,719	1,396	4,433	29,358
126	DELHI	CENTRAL DELHI	12,337	33,770	56,302	52,478	35,248	1,90,138
127	DELHI	SOUTH DELHI	9,017	26,669	34,997	40,115	20,889	1,31,687
128	DELHI	WEST DELHI	7,204	30,671	42,150	33,700	36,295	1,50,020
129	GOA	NORTH GOA	8,721	8,445	8,815	2,536	5,687	34,204
130	GOA	SOUTH GOA	3,659	5,055	4,791	970	2,356	16,831
131	GUJARAT	AHMEDABAD	10,063	18,153	34,838	28,813	30,640	1,22,507
132	GUJARAT	AMRELI	5,284	13,149	27,540	18,298	20,144	84,415
133	GUJARAT	ANAND	6,381	20,283	27,906	5,796	15,070	75,436
134	GUJARAT	ARAVALLI	6,733	9,229	18,309	11,550	14,820	60,641
135	GUJARAT	BANAS KANTHA	10,921	14,975	29,914	11,709	22,765	90,284
136	GUJARAT	BHARUCH	3,191	19,734	14,468	7,364	16,256	61,013
137	GUJARAT	BHAVNAGAR	10,991	30,593	33,747	17,956	16,587	1,09,875
138	GUJARAT	BOTAD	4,862	6,468	8,245	5,494	5,057	30,126
139	GUJARAT	DANGS	2,695	3,035	1,449	371	1,657	9,207
140	GUJARAT	DEVBHUMI DWARKA	1,510	3,276	4,126	3,449	4,084	16,445
141	GUJARAT	DOHAD	15,200	68,345	1,39,654	47,358	37,657	3,08,214
142	GUJARAT	GANDHINAGAR	9,571	10,410	13,599	4,831	7,076	45,487
143	GUJARAT	GIR SOMNATH	3,651	10,552	13,012	5,406	7,354	39,975
144	GUJARAT	JAMNAGAR	7,327	15,422	19,388	9,166	9,448	60,751
145	GUJARAT	JUNAGADH	6,747	10,951	13,940	7,422	7,508	46,568
146	GUJARAT	KACHCHH	9,851	17,129	19,154	17,922	16,167	80,223
147	GUJARAT	KHEDA	7,860	42,454	35,279	8,824	27,403	1,21,820
148	GUJARAT	MAHESANA	6,054	16,033	18,734	7,187	10,756	58,764
149	GUJARAT	MORBI	2,369	9,152	8,519	3,956	4,417	28,413
150	GUJARAT	NARMADA	3,291	14,586	20,806	7,692	11,263	57,638
151	GUJARAT	NAVSARI	4,674	29,134	33,062	5,647	20,771	93,288
152	GUJARAT	PANCH MAHALS	5,107	28,643	24,198	6,884	15,494	80,326
153	GUJARAT	PATAN	10,762	9,797	12,405	7,059	8,035	48,058
154	GUJARAT	PORBANDAR	3,441	8,371	11,321	5,260	5,944	34,337
155	GUJARAT	RAJKOT	4,117	13,192	27,780	20,085	22,085	87,259
156	GUJARAT	SABAR KANTHA	3,994	11,362	16,487	4,768	10,059	46,670
157	GUJARAT	SURAT	8,520	24,401	50,064	15,416	29,258	1,27,659
158	GUJARAT	SURENDRANAGAR	4,068	11,838	17,984	9,296	10,608	53,796
159	GUJARAT	TAPI	2,391	19,009	43,711	5,260	27,498	97,869
160	GUJARAT	VADODARA	4,711	38,156	42,278	15,739	28,264	1,29,148
161	GUJARAT	VALSAD	3,118	11,185	24,073	5,215	10,895	54,486
162	HARYANA	AMBALA	8,017	20,522	26,599	3,731	6,375	65,244
163	HARYANA	BHIWANI	9,481	24,084	15,780	7,308	6,620	63,273
164	HARYANA	FARIDABAD	4,225	10,583	14,753	5,010	4,542	39,113
165	HARYANA	FATEHABAD	8,788	10,496	8,329	3,315	4,676	35,604

s.no.	STATE/UT NAME	District Name	Customer Base FY 2018-19	Customer Base FY 2019-20	Customer Base FY 2020-21	Customer Base FY 2021-22	Customer Base FY 2022-23	Total Customer Base
166	HARYANA	GURGAON	3,646	15,693	25,508	17,152	12,736	74,735
167	HARYANA	HISAR	18,281	31,005	25,092	9,204	6,526	90,108
168	HARYANA	JHAJJAR	1,529	12,553	9,477	3,848	4,812	32,219
169	HARYANA	JIND	4,038	12,023	11,458	3,935	4,811	36,265
170	HARYANA	KAITHAL	7,226	11,274	7,324	1,982	3,759	31,565
171	HARYANA	KARNAL	3,175	12,073	8,871	2,963	4,745	31,827
172	HARYANA	KURUKSHETRA	6,850	13,731	8,419	2,121	2,719	33,840
173	HARYANA	MAHENDRAGARH	6,565	12,857	10,250	4,540	5,715	39,927
174	HARYANA	PALWAL	2,533	7,359	10,150	5,564	4,243	29,849
175	HARYANA	PANCHKULA	2,607	6,982	5,155	1,760	2,187	18,691
176	HARYANA	PANIPAT	2,256	4,263	5,270	2,169	3,353	17,311
177	HARYANA	REWARI	1,684	14,739	10,614	4,220	4,302	35,559
178	HARYANA	ROHTAK	3,051	12,491	7,892	2,545	3,135	29,114
179	HARYANA	SIRSA	16,306	14,688	14,898	3,724	4,069	53,685
180	HARYANA	SONIPAT	4,641	18,063	27,924	3,747	5,162	59,537
181	HARYANA	YAMUNANAGAR	10,985	15,569	14,929	4,804	4,408	50,695
182	HIMACHAL PRADESH	BILASPUR(HP)	1,226	11,384	6,453	1,898	3,370	24,331
183	HIMACHAL PRADESH	CHAMBA	4,434	10,554	6,635	1,769	8,572	31,964
184	HIMACHAL PRADESH	HAMIRPUR(HP)	2,208	15,468	13,865	3,650	7,479	42,670
185	HIMACHAL PRADESH	KANGRA	5,694	50,316	25,434	10,019	17,879	1,09,342
186	HIMACHAL PRADESH	KINNAUR	1,693	4,697	1,656	609	4,044	12,699
187	HIMACHAL PRADESH	KULU	3,584	19,257	7,769	2,216	3,778	36,604
188	HIMACHAL PRADESH	MANDI	7,078	38,270	13,515	3,727	7,070	69,660
189	HIMACHAL PRADESH	SHIMLA	7,227	21,479	11,326	2,831	28,211	71,074
190	HIMACHAL PRADESH	SIRMAUR	8,946	18,216	11,066	1,956	5,841	46,025
191	HIMACHAL PRADESH	SOLAN	4,414	21,559	16,255	3,307	6,246	51,781
192	HIMACHAL PRADESH	UNA	3,617	23,593	16,363	1,758	5,755	51,086
193	JAMMU AND KASHMIR	ANANTNAG	1,381	984	9,203	2,014	1,894	15,476
194	JAMMU AND KASHMIR	BARAMULLA	1,380	1,461	23,504	2,839	4,004	33,188
195	JAMMU AND KASHMIR	JAMMU	2,154	3,120	16,342	3,235	3,055	27,906
196	JAMMU AND KASHMIR	KATHUA	1,863	2,365	3,558	984	1,164	9,934
197	JAMMU AND KASHMIR	RAJOURI	1,504	3,491	22,199	2,612	2,807	32,613
198	JAMMU AND KASHMIR	SRINAGAR	959	1,638	10,150	1,417	1,647	15,811
199	JAMMU AND KASHMIR	UDHAMPUR	2,358	4,210	24,238	2,654	2,673	36,133
200	JHARKHAND	BOKARO	3,096	14,540	16,494	5,041	11,030	50,201
201	JHARKHAND	CHATRA	2,450	12,753	9,396	12,558	14,236	51,393
202	JHARKHAND	DEOGHAR	2,205	22,403	17,968	6,736	20,750	70,062
203	JHARKHAND	DHANBAD	2,555	16,368	15,368	5,875	7,272	47,438
204	JHARKHAND	DUMKA	2,308	15,537	7,726	2,272	3,562	31,405
205	JHARKHAND	GARHWA	6,338	9,320	11,072	9,559	9,483	45,772

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206	JHARKHAND	GIRIDIH	2,516	19,639	32,035	32,697	39,023	1,25,910
207	JHARKHAND	GODDA	3,337	16,041	13,110	5,981	8,385	46,854
208	JHARKHAND	GUMLA	2,093	11,666	14,357	1,865	3,676	33,657
209	JHARKHAND	HAZARIBAG	3,699	21,335	36,532	26,935	38,755	1,27,256
210	JHARKHAND	KHUNTI	1,536	11,199	4,333	1,421	2,613	21,102
211	JHARKHAND	KODERMA	1,281	8,316	6,097	6,032	10,380	32,106
212	JHARKHAND	LATEHAR	1,853	10,203	8,022	2,311	4,645	27,034
213	JHARKHAND	LOHARDAGGA	1,518	11,263	10,493	1,914	3,070	28,258
214	JHARKHAND	PAKUR	3,517	9,851	5,440	1,466	3,887	24,161
215	JHARKHAND	PALAMAU	29,967	29,384	30,088	21,498	29,434	1,40,371
216	JHARKHAND	PASCHIMI SINGHBHUM	2,807	24,223	15,809	8,558	11,584	62,981
217	JHARKHAND	PURBI SINGHBHUM	4,975	36,903	33,761	5,127	14,102	94,868
218	JHARKHAND	RAMGARH(JH)	1,638	6,499	5,012	2,521	3,467	19,137
219	JHARKHAND	RANCHI	6,616	48,466	30,506	8,633	16,936	1,11,157
220	JHARKHAND	SAHEBGANJ	2,546	17,438	19,435	4,528	6,758	50,705
221	JHARKHAND	SIMDEGA	1,942	8,198	6,101	2,348	2,560	21,149
222	KARNATAKA	BAGALKOTE	5,047	50,769	50,325	30,617	44,510	1,81,268
223	KARNATAKA	BANGALORE RURAL	8,334	32,256	9,306	9,180	11,969	71,045
224	KARNATAKA	BANGALORE URBAN	14,801	1,06,454	60,979	55,934	75,100	3,13,276
225	KARNATAKA	BELGAUM	11,948	69,543	1,09,795	48,796	81,950	3,22,032
226	KARNATAKA	BELLARY	7,040	49,051	29,460	22,029	56,082	1,63,662
227	KARNATAKA	BIDAR	7,908	1,01,697	14,711	16,051	22,645	1,63,012
228	KARNATAKA	BIJAPUR (KA)	10,340	66,320	40,166	35,538	48,609	2,00,973
229	KARNATAKA	CHAMARAJANAGAR	7,238	35,757	49,605	9,222	12,975	1,14,797
230	KARNATAKA	CHIKKABALLAPURA	2,477	11,698	17,466	7,318	7,906	46,865
231	KARNATAKA	CHIKMAGALUR	3,613	31,607	30,312	7,667	13,049	86,248
232	KARNATAKA	CHITRADURGA	4,279	29,944	23,921	8,488	21,741	88,373
233	KARNATAKA	DAKSHIN KANNAD	4,122	27,897	42,531	13,302	17,722	1,05,574
234	KARNATAKA	DAVANGERE	2,603	21,683	16,450	4,689	14,242	59,667
235	KARNATAKA	DHARWAD	6,301	25,811	16,604	11,578	29,781	90,075
236	KARNATAKA	GADAG	5,330	12,110	23,225	8,150	15,354	64,169
237	KARNATAKA	GULBARGA	6,545	89,648	48,775	21,920	30,698	1,97,586
238	KARNATAKA	HASSAN	3,379	39,143	25,108	10,722	19,901	98,253
239	KARNATAKA	HAVERI	2,334	51,778	20,581	8,731	19,056	1,02,480
240	KARNATAKA	KODAGU	2,677	16,135	34,407	2,314	6,325	61,858
241	KARNATAKA	KOLAR	2,638	39,469	25,464	12,987	12,334	92,892
242	KARNATAKA	KOPPAL	3,890	24,098	24,580	19,648	33,086	1,05,302
243	KARNATAKA	MANDYA	2,292	26,950	45,047	10,452	18,708	1,03,449
244	KARNATAKA	MYSORE	3,106	50,995	29,642	11,396	22,580	1,17,719
245	KARNATAKA	RAICHUR	6,267	24,118	18,786	15,845	25,012	90,028
246	KARNATAKA	RAMANAGARA	4,342	17,499	10,614	10,548	15,482	58,485
247	KARNATAKA	SHIMOGA	2,789	25,963	37,728	10,220	14,911	91,611
248	KARNATAKA	TUMKUR	4,163	31,199	26,684	12,134	28,177	1,02,357
249	KARNATAKA	UDIPI	2,910	22,287	32,488	7,207	12,137	77,029

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250	KARNATAKA	UTTAR KANNAD	1,910	28,541	27,605	10,043	28,217	96,316
251	KARNATAKA	YADGIR	5,664	68,767	30,197	23,434	25,052	1,53,114
252	KERALA	ALAPUZHA	4,969	40,895	35,135	7,291	14,839	1,03,129
253	KERALA	ERNAKULAM	4,064	54,434	27,670	8,359	12,236	1,06,763
254	KERALA	IDUKKI	2,471	33,053	18,413	3,192	8,046	65,175
255	KERALA	KANNUR	3,818	36,446	27,730	7,825	11,558	87,377
256	KERALA	KASARAGOD	1,388	23,837	15,105	4,612	7,155	52,097
257	KERALA	KOLLAM	8,171	37,068	31,649	6,910	15,183	98,981
258	KERALA	KOTTAYAM	3,172	40,094	34,747	4,821	8,459	91,293
259	KERALA	KOZHIKODE	4,734	38,101	25,610	10,635	17,052	96,132
260	KERALA	MALAPPURAM	5,994	50,320	22,810	9,898	15,805	1,04,827
261	KERALA	PALAKKAD	4,946	35,524	22,299	6,674	12,089	81,532
262	KERALA	PATHANAMTHITTA	2,694	27,620	18,682	3,921	8,289	61,206
263	KERALA	THIRUVANANTHAPURAM	8,162	48,326	39,704	13,234	17,594	1,27,020
264	KERALA	THRISSUR	2,594	62,145	35,216	8,331	14,411	1,22,697
265	KERALA	WAYANAD	1,392	17,665	12,686	4,453	9,850	46,046
266	LADAKH	LEH LADAKH	525	306	1,609	388	871	3,699
267	LAKSHADWEEP	LAKSHADWEEP	98	241	148	112	69	668
268	MADHYA PRADESH	ASHOKNAGAR	10,080	26,197	20,948	12,247	20,918	90,390
269	MADHYA PRADESH	BALAGHAT	4,136	20,870	24,560	7,123	39,510	96,199
270	MADHYA PRADESH	BETUL	6,410	24,011	27,854	5,260	21,593	85,128
271	MADHYA PRADESH	BHIND	14,636	24,972	30,441	17,057	27,870	1,14,976
272	MADHYA PRADESH	BHOPAL	20,289	24,786	31,974	7,223	17,106	1,01,378
273	MADHYA PRADESH	CHHATARPUR	11,179	30,755	37,945	17,403	37,259	1,34,541
274	MADHYA PRADESH	CHHINDWARA	7,313	23,196	26,740	13,475	38,672	1,09,396
275	MADHYA PRADESH	DAMOH	8,082	26,125	24,561	7,122	18,588	84,478
276	MADHYA PRADESH	DATIA	8,697	7,032	4,258	2,205	3,388	25,580
277	MADHYA PRADESH	DEWAS	16,917	25,506	18,920	5,269	18,975	85,587
278	MADHYA PRADESH	DHAR	16,790	25,510	23,328	13,883	26,505	1,06,016
279	MADHYA PRADESH	DINDORI	2,109	10,386	7,980	2,077	11,261	33,813
280	MADHYA PRADESH	EAST NIMAR	4,970	32,487	30,059	12,844	20,376	1,00,736
281	MADHYA PRADESH	GUNA	7,550	31,968	24,382	11,845	15,035	90,780
282	MADHYA PRADESH	GWALIOR	9,115	28,427	29,121	21,908	39,088	1,27,659
283	MADHYA PRADESH	HARDA	5,095	13,594	10,034	3,703	7,418	39,844
284	MADHYA PRADESH	HOSHANGABAD	5,311	16,729	15,218	3,711	7,292	48,261
285	MADHYA PRADESH	INDORE	36,429	36,202	28,745	9,710	19,908	1,30,994
286	MADHYA PRADESH	JABALPUR	5,881	18,965	13,309	5,884	11,080	55,119
287	MADHYA PRADESH	JHABUA	3,458	18,243	20,737	8,066	15,388	65,892
288	MADHYA PRADESH	KATNI	6,165	16,277	20,259	4,624	11,701	59,026
289	MADHYA PRADESH	MANDLA	2,444	13,942	18,270	7,610	22,605	64,871
290	MADHYA PRADESH	MANDSAUR	8,624	25,314	20,603	7,387	21,848	83,776
291	MADHYA PRADESH	MORENA	21,084	39,391	48,869	23,994	40,095	1,73,433

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292	MADHYA PRADESH	NARSIMHAPUR	10,074	20,223	15,469	4,435	14,256	64,457
293	MADHYA PRADESH	NEEMUCH	3,937	22,567	15,787	4,987	22,475	69,753
294	MADHYA PRADESH	RAISEN	5,199	17,705	24,431	10,012	19,037	76,384
295	MADHYA PRADESH	RAJGARH	8,130	15,081	11,536	14,679	27,256	76,682
296	MADHYA PRADESH	RATLAM	9,127	16,937	18,381	3,975	18,667	67,087
297	MADHYA PRADESH	REWA	11,019	27,733	29,631	9,356	21,417	99,156
298	MADHYA PRADESH	SAGAR	5,312	36,853	31,800	6,235	10,507	90,707
299	MADHYA PRADESH	SATNA	24,285	22,676	23,542	10,877	23,204	1,04,584
300	MADHYA PRADESH	SEHORE	3,959	17,485	15,852	4,532	13,112	54,940
301	MADHYA PRADESH	SEONI	5,222	24,885	22,970	12,381	26,470	91,928
302	MADHYA PRADESH	SHAHDOL	5,932	20,224	16,942	9,047	26,991	79,136
303	MADHYA PRADESH	SHAJAPUR	6,393	28,429	17,026	8,067	26,644	86,559
304	MADHYA PRADESH	SHIVPURI	22,209	26,021	21,410	19,044	58,222	1,46,906
305	MADHYA PRADESH	SIDHI	5,987	16,094	36,326	5,299	12,872	76,578
306	MADHYA PRADESH	TIKAMGARH	13,530	26,141	22,553	10,359	15,759	88,342
307	MADHYA PRADESH	UJJAIN	8,353	20,190	20,724	7,042	35,092	91,401
308	MADHYA PRADESH	VIDISHA	3,186	18,809	18,950	5,467	17,018	63,430
309	MADHYA PRADESH	WEST NIMAR	5,411	40,881	29,366	10,912	32,147	1,18,717
310	MAHARASHTRA	AHMADNAGAR	19,740	1,28,179	73,703	47,929	93,223	3,62,774
311	MAHARASHTRA	AKOLA	9,026	65,381	81,024	72,650	77,511	3,05,592
312	MAHARASHTRA	AMRAVATI	5,634	72,802	42,294	31,177	54,041	2,05,948
313	MAHARASHTRA	AURANGABAD(MH)	16,829	85,955	57,691	61,933	87,695	3,10,103
314	MAHARASHTRA	BHANDARA	1,382	27,886	15,400	17,636	38,926	1,01,230
315	MAHARASHTRA	BID	6,883	43,892	37,596	39,819	85,626	2,13,816
316	MAHARASHTRA	BULDHANA	5,446	68,620	80,078	76,439	89,477	3,20,060
317	MAHARASHTRA	CHANDRAPUR	1,888	58,233	42,946	36,845	72,474	2,12,386
318	MAHARASHTRA	DHULE	5,500	32,405	23,267	16,876	24,895	1,02,943
319	MAHARASHTRA	GADCHIROLI	650	5,108	3,097	2,026	3,984	14,865
320	MAHARASHTRA	GONDIA	2,251	34,892	13,523	13,276	34,624	98,566
321	MAHARASHTRA	HINGOLI	5,749	21,591	30,753	15,316	24,191	97,600
322	MAHARASHTRA	JALGAON	4,248	92,619	57,939	49,836	71,686	2,76,328
323	MAHARASHTRA	JALNA	6,932	32,684	36,431	37,172	61,108	1,74,327
324	MAHARASHTRA	KOLHAPUR	82,451	1,45,615	80,256	47,235	76,340	4,31,897
325	MAHARASHTRA	LATUR	5,343	33,564	25,022	23,764	39,574	1,27,267
326	MAHARASHTRA	MUMBAI	9,083	1,52,152	62,674	39,784	1,27,836	3,91,529
327	MAHARASHTRA	MUMBAI SUBURBAN	7,422	1,08,472	36,878	25,533	85,715	2,64,020
328	MAHARASHTRA	NAGPUR	4,169	81,477	56,834	36,164	58,902	2,37,546
329	MAHARASHTRA	NANDED	17,051	89,202	89,000	71,976	1,13,422	3,80,651
330	MAHARASHTRA	NANDURBAR	3,531	34,145	21,199	9,746	15,496	84,117
331	MAHARASHTRA	NASIK	18,889	1,32,782	94,398	65,526	1,33,926	4,45,521
332	MAHARASHTRA	OSMANABAD	3,996	42,812	26,661	20,349	34,518	1,28,336
333	MAHARASHTRA	PALGHAR	3,316	41,161	32,838	37,113	28,218	1,42,646
334	MAHARASHTRA	PARBHANI	10,422	40,252	35,863	34,758	49,626	1,70,921

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335	MAHARASHTRA	PUNE	6,006	85,680	1,75,700	68,102	1,50,699	4,86,187
336	MAHARASHTRA	RAIGAD	10,026	66,501	45,983	30,621	49,438	2,02,569
337	MAHARASHTRA	RATNAGIRI	47,214	92,868	32,636	12,646	24,135	2,09,499
338	MAHARASHTRA	SANGLI	50,835	1,35,428	70,367	39,518	50,229	3,46,377
339	MAHARASHTRA	SATARA	5,749	93,164	47,612	35,583	58,794	2,40,902
340	MAHARASHTRA	SINDHUDURG	35,128	48,407	22,597	5,451	12,539	1,24,122
341	MAHARASHTRA	SOLAPUR	5,937	77,379	74,541	46,221	73,159	2,77,237
342	MAHARASHTRA	THANE	8,436	56,196	47,749	34,476	41,007	1,87,864
343	MAHARASHTRA	WARDHA	2,551	46,610	28,205	24,530	29,675	1,31,571
344	MAHARASHTRA	WASHIM	2,287	5,186	4,256	4,559	6,650	22,938
345	MAHARASHTRA	YAVATMAL	4,294	63,135	57,922	51,697	89,078	2,66,126
346	MANIPUR	BISHENPUR	824	7,492	19,546	4,270	3,873	36,005
347	MANIPUR	CHANDEL	499	3,170	9,322	1,303	808	15,102
348	MANIPUR	CHURACHANDPUR	2,204	6,383	19,242	1,331	1,529	30,689
349	MANIPUR	IMPHAL WEST	1,006	1,940	22,890	3,655	2,156	31,647
350	MANIPUR	JIRIBAM	353	4,867	8,526	1,314	1,169	16,229
351	MANIPUR	SENAPATI	985	4,122	10,063	2,797	1,283	19,250
352	MANIPUR	TAMENGLONG	707	1,268	2,151	1,068	769	5,963
353	MANIPUR	THOUBAL	4,734	13,175	62,170	9,277	4,347	93,703
354	MANIPUR	UKHRUL	643	2,360	5,798	758	470	10,029
355	MEGHALAYA	EAST GARO HILLS	64	4,454	3,062	460	948	8,988
356	MEGHALAYA	EAST JAINTIA HILLS	128	399	1,308	43	56	1,934
357	MEGHALAYA	EAST KHASI HILLS	175	1,030	2,018	383	1,100	4,706
358	MEGHALAYA	JAINTIA HILLS	50	1,767	2,218	70	4,529	8,634
359	MEGHALAYA	RI BHOI	119	736	863	40	33	1,791
360	MEGHALAYA	SOUTH WEST GARO HILLS	97	1,811	2,069	149	3,401	7,527
361	MEGHALAYA	WEST GARO HILLS	177	4,695	12,591	1,332	8,753	27,548
362	MEGHALAYA	WEST KHASI HILLS	125	860	1,052	120	37	2,194
363	MIZORAM	AIZAWL	2,713	4,235	6,105	1,844	3,565	18,462
364	MIZORAM	CHAMPHAI	1,658	3,425	3,288	697	1,351	10,419
365	MIZORAM	KOLASIB	1,452	2,608	4,241	1,164	1,084	10,549
366	MIZORAM	LAWNGTLAI	242	437	3,380	451	559	5,069
367	MIZORAM	LUNGLEI	1,886	1,369	2,564	710	1,447	7,976
368	MIZORAM	SERCHHIP	1,415	664	955	255	400	3,689
369	NAGALAND	MON	292	5,549	6,513	1,266	2,233	15,853
370	NAGALAND	DIMAPUR	341	3,754	34,738	2,025	3,369	44,227
371	NAGALAND	KOHIMA	295	1,034	6,385	528	3,491	11,733
372	NAGALAND	MOKOKCHUNG	109	524	9,413	232	449	10,727
373	NAGALAND	PEREN	8	61	4,296	234	103	4,702
374	NAGALAND	PHEK	297	526	4,387	276	380	5,866
375	NAGALAND	TUENSANG	48	73	7,380	256	846	8,603
376	NAGALAND	WOKHA	224	19	120	94	76	533
377	NAGALAND	ZUNHEBOTO	13	113	8,140	213	547	9,026

s.no.	STATE/UT NAME	District Name	Customer Base FY 2018-19	Customer Base FY 2019-20	Customer Base FY 2020-21	Customer Base FY 2021-22	Customer Base FY 2022-23	Total Customer Base
378	ODISHA	ANUGUL	10,514	31,520	19,682	10,138	9,017	80,871
379	ODISHA	BALANGIR	4,779	25,320	16,105	10,184	13,634	70,022
380	ODISHA	BALESHWAR	3,144	16,817	16,680	11,480	16,466	64,587
381	ODISHA	BARGARH	31,808	31,891	18,736	12,980	9,998	1,05,413
382	ODISHA	BHADRAK	5,417	25,131	24,231	17,337	17,382	89,498
383	ODISHA	BOUDH	10,614	11,838	14,917	5,693	2,303	45,365
384	ODISHA	CUTTACK	1,987	30,181	16,840	8,548	7,592	65,148
385	ODISHA	DEOGARH	3,607	9,049	5,324	1,577	2,158	21,715
386	ODISHA	DHENKANAL	5,106	31,421	19,665	7,944	5,799	69,935
387	ODISHA	GAJAPATI	804	9,949	4,609	2,211	3,364	20,937
388	ODISHA	GANJAM	3,810	73,441	38,433	22,061	18,385	1,56,130
389	ODISHA	JAGATSINGHPUR	4,719	33,316	25,456	11,196	12,559	87,246
390	ODISHA	JAJPUR	5,191	22,537	40,432	16,979	11,723	96,862
391	ODISHA	JHARSUGUDA	28,482	16,834	10,112	4,752	4,090	64,270
392	ODISHA	KALAHANDI	1,382	12,401	11,635	8,119	12,589	46,126
393	ODISHA	KANDHAMAL	766	8,413	12,007	5,270	8,802	35,258
394	ODISHA	KENDRAPARA	2,400	16,936	28,102	20,357	7,480	75,275
395	ODISHA	KEONJHAR	5,517	26,676	63,281	53,050	6,967	1,55,491
396	ODISHA	KHURDA	4,869	18,754	19,323	9,959	9,878	62,783
397	ODISHA	KORAPUT	1,462	23,404	24,102	6,140	7,455	62,563
398	ODISHA	MALKANGIRI	757	10,163	9,736	4,685	4,555	29,896
399	ODISHA	MAYURBHANJ	10,990	43,807	36,133	20,622	15,978	1,27,530
400	ODISHA	NAWAPARA	843	14,864	13,896	6,891	8,465	44,959
401	ODISHA	NAWRANGPUR	1,071	30,224	71,326	21,931	7,938	1,32,490
402	ODISHA	NAYAGARH	1,950	14,453	14,148	5,890	5,671	42,112
403	ODISHA	PURI	1,543	14,943	21,972	9,855	6,313	54,626
404	ODISHA	RAYAGADA	2,463	18,064	16,247	6,705	9,794	53,273
405	ODISHA	SAMBALPUR	4,207	15,977	8,695	4,233	3,532	36,644
406	ODISHA	SONEPUR	8,179	10,147	5,654	3,384	2,969	30,333
407	ODISHA	SUNDARGARH	4,578	39,376	23,887	17,112	18,309	1,03,262
408	PUDUCHERRY	KARAIKAL	1,786	5,090	3,138	1,226	795	12,035
409	PUDUCHERRY	PUDUCHERRY	4,539	12,372	6,364	3,626	7,585	34,486
410	PUNJAB	AMRITSAR	3,355	15,153	16,971	3,215	2,285	40,979
411	PUNJAB	BARNALA	3,525	11,000	9,476	2,020	1,126	27,147
412	PUNJAB	BATHINDA	1,453	12,743	7,090	2,489	1,295	25,070
413	PUNJAB	FARIDKOT	895	7,435	12,644	2,008	1,414	24,396
414	PUNJAB	FATEHGARH SAHIB	1,388	8,859	5,365	1,654	1,067	18,333
415	PUNJAB	FAZILKA	10,242	15,139	6,481	3,660	4,050	39,573
416	PUNJAB	FEROZPUR	3,637	13,259	13,034	4,247	3,515	37,692
417	PUNJAB	GURDASPUR	1,623	12,758	20,092	2,274	1,210	37,957
418	PUNJAB	HOSHIARPUR	3,775	33,461	13,817	3,360	1,713	56,126
419	PUNJAB	JALANDHAR	3,189	14,305	8,726	1,720	1,385	29,325
420	PUNJAB	KAPURTHALA	1,647	13,642	7,689	1,813	1,293	26,084
421	PUNJAB	LUDHIANA	4,546	48,513	25,266	5,772	4,143	88,240

s.no.	STATE/UT NAME	District Name	Customer Base FY 2018-19	Customer Base FY 2019-20	Customer Base FY 2020-21	Customer Base FY 2021-22	Customer Base FY 2022-23	Total Customer Base
422	PUNJAB	MANSA	1,147	9,288	6,526	1,424	756	19,141
423	PUNJAB	MOGA	1,544	14,189	10,768	2,310	1,435	30,246
424	PUNJAB	MUKTSAR	1,705	18,503	9,121	2,412	3,109	34,850
425	PUNJAB	PATHANKOT	1,317	6,910	3,692	1,262	965	14,146
426	PUNJAB	PATIALA	2,644	7,503	6,036	1,565	1,662	19,410
427	PUNJAB	RUPNAGAR	2,068	10,283	6,235	1,912	1,171	21,669
428	PUNJAB	SANGRUR	3,277	9,564	6,542	1,553	986	21,922
429	PUNJAB	SHAHID BHAGAT SINGH NAGAR	3,735	14,054	12,589	1,843	1,251	33,472
430	PUNJAB	TARN TARAN	4,185	12,977	13,822	3,893	2,244	37,121
431	RAJASTHAN	AJMER	4,755	68,513	37,131	12,850	17,022	1,40,271
432	RAJASTHAN	ALWAR	3,502	59,910	30,984	14,389	18,361	1,27,146
433	RAJASTHAN	BANSWARA	1,378	22,965	12,187	6,921	7,502	50,953
434	RAJASTHAN	BARAN	8,582	15,824	10,789	2,129	5,783	43,107
435	RAJASTHAN	BARMER	3,832	51,103	57,597	26,218	24,314	1,63,064
436	RAJASTHAN	BHARATPUR	1,881	44,830	17,456	7,968	14,288	86,423
437	RAJASTHAN	BHILWARA	2,791	46,751	22,009	16,627	18,112	1,06,290
438	RAJASTHAN	BIKANER	2,089	33,236	36,025	12,629	14,441	98,420
439	RAJASTHAN	BUNDI	3,044	17,504	13,069	4,476	4,460	42,553
440	RAJASTHAN	CHITTAURGARH	1,740	20,115	11,081	6,375	8,084	47,395
441	RAJASTHAN	CHURU	2,860	39,653	31,487	10,927	12,805	97,732
442	RAJASTHAN	DAUSA	4,343	32,047	18,779	8,473	9,881	73,523
443	RAJASTHAN	DHOLPUR	6,111	30,596	27,552	15,591	22,595	1,02,445
444	RAJASTHAN	DUNGARPUR	2,126	22,442	9,109	2,878	4,815	41,370
445	RAJASTHAN	GANGANAGAR	7,515	47,608	35,930	6,824	10,538	1,08,415
446	RAJASTHAN	HANUMANGARH	4,672	42,987	26,202	5,914	5,764	85,539
447	RAJASTHAN	JAIPUR	3,526	84,467	68,291	11,264	14,127	1,81,675
448	RAJASTHAN	JAISALMER	3,828	12,561	10,921	5,159	11,371	43,840
449	RAJASTHAN	JALOR	17,701	30,925	27,670	6,488	9,372	92,156
450	RAJASTHAN	JHALAWAR	2,879	41,256	20,447	8,551	10,381	83,514
451	RAJASTHAN	JHUNJHUNU	4,239	49,656	29,759	8,692	10,543	1,02,889
452	RAJASTHAN	JODHPUR	3,087	34,911	54,766	15,007	13,389	1,21,160
453	RAJASTHAN	KARALI	1,585	22,275	14,293	8,507	7,739	54,399
454	RAJASTHAN	KOTA	2,907	18,466	10,085	2,965	6,473	40,896
455	RAJASTHAN	NAGAUR	4,503	60,322	53,351	18,548	19,530	1,56,254
456	RAJASTHAN	PALI	2,704	60,069	50,968	7,965	8,565	1,30,271
457	RAJASTHAN	PRATAPGARH (RJ)	5,841	15,250	20,117	6,376	9,867	57,451
458	RAJASTHAN	RAJSAMAND	2,165	19,951	13,120	8,192	7,231	50,659
459	RAJASTHAN	SAWAI MADHOPUR	1,566	26,773	9,330	6,418	6,609	50,696
460	RAJASTHAN	SIKAR	3,445	40,645	33,879	8,936	12,081	98,986
461	RAJASTHAN	SIROHI	4,875	32,085	16,757	5,532	6,429	65,678
462	RAJASTHAN	TONK	3,216	23,058	9,032	4,228	4,057	43,591
463	RAJASTHAN	UDAIPUR	2,703	39,420	26,979	16,589	14,946	1,00,637
464	SIKKIM	EAST SIKKIM	1,753	4,223	1,610	878	825	9,289

s.no.	STATE/UT NAME	District Name	Customer Base FY 2018-19	Customer Base FY 2019-20	Customer Base FY 2020-21	Customer Base FY 2021-22	Customer Base FY 2022-23	Total Customer Base
465	TAMIL NADU	ARIYALUR	3,959	23,176	36,542	20,784	35,785	1,20,246
466	TAMIL NADU	CHENNAI	6,894	39,201	76,954	37,929	62,931	2,23,909
467	TAMIL NADU	COIMBATORE	3,760	10,319	66,439	12,838	27,146	1,20,502
468	TAMIL NADU	CUDDALORE	9,054	40,624	61,858	11,553	30,702	1,53,791
469	TAMIL NADU	DHARMAPURI	2,129	17,327	58,083	5,207	11,728	94,474
470	TAMIL NADU	DINDIGUL	4,718	32,897	76,347	13,189	30,864	1,58,015
471	TAMIL NADU	ERODE	2,370	15,563	44,729	14,302	15,744	92,708
472	TAMIL NADU	KANCHEEPURAM	5,793	37,796	39,557	15,031	27,708	1,25,885
473	TAMIL NADU	KANYAKUMARI	3,644	30,774	1,02,006	6,656	47,723	1,90,803
474	TAMIL NADU	KARUR	2,867	12,863	22,011	5,466	11,329	54,536
475	TAMIL NADU	KRISHNAGIRI	4,619	12,531	31,025	6,983	19,772	74,930
476	TAMIL NADU	MADURAI	2,705	21,522	68,207	11,600	21,167	1,25,201
477	TAMIL NADU	NAGAPATTINAM	2,720	61,398	16,181	2,580	9,330	92,209
478	TAMIL NADU	NAMAKKAL	2,340	12,621	42,967	6,306	23,122	87,356
479	TAMIL NADU	NILGIRIS	1,869	10,250	8,485	5,410	20,759	46,773
480	TAMIL NADU	PERAMBALUR	2,117	7,584	6,628	1,353	5,954	23,636
481	TAMIL NADU	PUDUKKOTTAI	5,792	15,275	66,606	3,553	10,652	1,01,878
482	TAMIL NADU	RAMANATHAPURAM	5,987	38,039	75,243	13,016	15,092	1,47,377
483	TAMIL NADU	SALEM	4,597	25,609	69,674	11,943	30,128	1,41,951
484	TAMIL NADU	SIVAGANGA	3,923	24,310	44,337	14,794	14,957	1,02,321
485	TAMIL NADU	THANJAVUR	13,095	38,442	54,036	11,993	31,660	1,49,226
486	TAMIL NADU	THENI	3,375	28,432	81,810	23,362	32,345	1,69,324
487	TAMIL NADU	THIRUVALLUR	2,443	26,904	19,582	5,052	14,656	68,637
488	TAMIL NADU	THIRUVARUR	2,329	7,680	5,833	893	7,370	24,105
489	TAMIL NADU	TIRUCHIRAPALLI	4,638	17,128	25,447	5,790	19,764	72,767
490	TAMIL NADU	TIRUNELVALI	4,732	22,653	45,830	8,729	16,571	98,515
491	TAMIL NADU	TIRUPPUR	3,224	9,391	53,500	6,664	12,484	85,263
492	TAMIL NADU	TIRUVANNAMALAI	3,869	40,517	47,694	13,757	28,971	1,34,808
493	TAMIL NADU	TOOTHUKUDI	10,246	68,457	1,24,154	11,746	39,063	2,53,666
494	TAMIL NADU	VELLORE	3,025	38,422	44,876	5,972	18,860	1,11,155
495	TAMIL NADU	VILLUPURAM	7,112	47,107	20,402	5,680	23,990	1,04,291
496	TAMIL NADU	VIRUDHUNAGAR	3,820	18,491	48,324	6,483	36,355	1,13,473
497	TELANGANA	ADILABAD	28,787	14,337	10,874	6,463	39,879	1,00,341
498	TELANGANA	HANAMKONDA	53,182	32,815	12,593	11,606	77,173	1,87,369
499	TELANGANA	JANGAON	25,474	16,208	7,255	5,809	26,262	81,008
500	TELANGANA	KAMAREDDY	31,404	31,180	11,329	8,501	51,034	1,33,448
501	TELANGANA	KARIMNAGAR	42,272	27,029	4,495	4,704	1,03,138	1,81,638
502	TELANGANA	KHAMMAM	56,240	34,953	26,451	11,754	1,22,826	2,52,224
503	TELANGANA	MAHABUBABAD	72,748	17,474	7,193	7,164	50,474	1,55,053
504	TELANGANA	MAHBUBNAGAR	78,692	42,204	11,517	13,847	85,285	2,31,545
505	TELANGANA	MANCHERIAL	42,847	26,969	16,254	13,005	90,007	1,89,082
506	TELANGANA	MEDAK	15,493	8,627	3,350	3,863	32,513	63,846
507	TELANGANA	MEDCHAL-MALKAJGIRI	37,418	28,972	1,87,448	52,988	88,094	3,94,920
508	TELANGANA	NAGARKURNOOL	37,143	29,535	23,137	14,204	41,741	1,45,760

s.no.	STATE/UT NAME	District Name	Customer Base FY 2018-19	Customer Base FY 2019-20	Customer Base FY 2020-21	Customer Base FY 2021-22	Customer Base FY 2022-23	Total Customer Base
509	TELANGANA	NALGONDA	64,413	28,229	15,402	7,834	43,038	1,58,916
510	TELANGANA	NIRMAL	25,775	15,461	7,247	7,626	37,048	93,157
511	TELANGANA	NIZAMABAD	43,106	57,943	15,060	9,499	60,171	1,85,779
512	TELANGANA	PEDDAPALLI	24,100	37,145	21,251	10,562	78,489	1,71,547
513	TELANGANA	RAJANNA SIRCILLA	22,026	13,340	2,784	2,759	18,582	59,491
514	TELANGANA	SANGAREDDY	24,982	16,244	6,378	8,005	64,040	1,19,649
515	TELANGANA	SIDDIPET	19,285	20,121	4,208	5,551	25,198	74,363
516	TELANGANA	SURYAPET	58,920	42,873	16,396	8,217	61,861	1,88,267
517	TELANGANA	VIKARABAD	11,165	16,405	12,011	10,475	50,842	1,00,898
518	TELANGANA	WANAPARTHY	37,735	29,366	16,696	9,954	42,686	1,36,437
519	TELANGANA	YADADRI	69,556	19,787	7,353	4,176	14,178	1,15,050
520	TRIPURA	GOMATI	2,281	1,836	4,426	1,362	988	10,893
521	TRIPURA	KHOWAI	2,234	3,259	1,969	2,106	1,391	10,959
522	TRIPURA	NORTH TRIPURA	14,170	11,301	2,667	1,831	1,528	31,497
523	TRIPURA	UNAKOTI	1,115	4,324	2,444	957	1,080	9,920
524	TRIPURA	WEST TRIPURA	2,111	3,188	4,049	1,488	1,369	12,205
525	UTTAR PRADESH	AGRA	21,178	40,322	65,455	50,815	49,867	2,27,637
526	UTTAR PRADESH	ALIGARH	23,505	28,604	77,042	51,799	37,185	2,18,135
527	UTTAR PRADESH	AMBEDKAR NAGAR	27,195	33,049	17,426	8,760	8,695	95,125
528	UTTAR PRADESH	AMETHI	10,185	17,640	18,017	8,703	13,918	68,463
529	UTTAR PRADESH	AURAIYA	9,913	11,072	29,260	15,734	21,391	87,370
530	UTTAR PRADESH	AYODHYA	27,300	33,243	18,770	13,631	13,983	1,06,927
531	UTTAR PRADESH	AZAMGARH	21,224	42,435	59,981	32,505	21,269	1,77,414
532	UTTAR PRADESH	BAGHPAT	3,352	14,587	16,378	20,252	15,108	69,677
533	UTTAR PRADESH	BAHRAICH	30,719	91,127	1,68,165	1,08,293	81,137	4,79,441
534	UTTAR PRADESH	BALLIA	12,270	25,188	48,870	30,472	33,379	1,50,179
535	UTTAR PRADESH	BALRAMPUR (UP)	5,317	15,527	43,163	37,580	32,700	1,34,287
536	UTTAR PRADESH	BANDA	2,264	6,253	8,387	11,040	20,198	48,142
537	UTTAR PRADESH	BARA BANKI	85,188	62,220	61,116	52,797	48,036	3,09,357
538	UTTAR PRADESH	BAREILLY	16,832	27,128	28,863	19,191	22,677	1,14,691
539	UTTAR PRADESH	BASTI	17,864	37,467	38,563	26,314	29,201	1,49,409
540	UTTAR PRADESH	BIJNOR	14,942	50,022	83,932	31,126	21,197	2,01,219
541	UTTAR PRADESH	BUDAUN	31,789	24,601	79,762	58,275	37,150	2,31,577
542	UTTAR PRADESH	BULANDSHAHR	14,783	25,450	46,236	45,735	39,475	1,71,679
543	UTTAR PRADESH	CHANDAULI	7,935	10,040	15,372	7,448	9,669	50,464
544	UTTAR PRADESH	CHITRAKOOT	941	2,694	4,425	5,210	6,174	19,444
545	UTTAR PRADESH	DEORIA	8,231	30,543	83,003	52,579	61,670	2,36,026
546	UTTAR PRADESH	ETAH	7,483	17,810	67,048	66,951	52,042	2,11,334
547	UTTAR PRADESH	ETAWAH	12,658	17,508	37,156	25,717	24,243	1,17,282
548	UTTAR PRADESH	FARRUKHABAD	2,603	10,757	27,705	36,614	49,862	1,27,541
549	UTTAR PRADESH	FATEHPUR	6,984	32,963	15,333	7,074	5,603	67,957
550	UTTAR PRADESH	FIROZABAD	8,328	21,207	67,534	63,560	55,462	2,16,091

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551	UTTAR PRADESH	GAUTAM BUDDHA NAGAR	5,381	7,457	7,541	7,146	4,834	32,359
552	UTTAR PRADESH	GHAZIABAD	9,081	9,687	6,247	12,765	11,620	49,400
553	UTTAR PRADESH	GHAZIPUR	22,542	20,750	39,734	35,672	26,098	1,44,796
554	UTTAR PRADESH	GONDA	12,195	21,200	34,207	36,061	37,108	1,40,771
555	UTTAR PRADESH	GORAKHPUR	10,295	28,980	40,157	30,068	45,613	1,55,113
556	UTTAR PRADESH	HAMIRPUR	2,248	6,434	9,908	16,146	24,233	58,969
557	UTTAR PRADESH	HARDOI	19,996	55,220	1,12,562	1,05,234	94,094	3,87,106
558	UTTAR PRADESH	HATHRAS	11,738	28,392	47,469	44,676	30,663	1,62,938
559	UTTAR PRADESH	JALAUN	95,549	44,488	64,522	49,449	53,880	3,07,888
560	UTTAR PRADESH	JAUNPUR	38,066	37,953	42,897	28,036	23,321	1,70,273
561	UTTAR PRADESH	JHANSI	36,036	26,749	38,876	27,697	32,394	1,61,752
562	UTTAR PRADESH	JYOTIBA PHULE NAGAR	3,951	11,732	16,390	29,859	19,728	81,660
563	UTTAR PRADESH	KANAUJ	3,398	13,128	20,801	30,747	40,448	1,08,522
564	UTTAR PRADESH	KANPUR DEHAT	5,355	15,906	11,801	9,400	9,430	51,892
565	UTTAR PRADESH	KANPUR NAGAR	11,783	48,269	36,876	14,780	11,439	1,23,147
566	UTTAR PRADESH	KANSHIRAM NAGAR	9,597	18,172	56,836	53,047	35,733	1,73,385
567	UTTAR PRADESH	KHERI	14,602	46,839	1,53,495	1,17,229	89,907	4,22,072
568	UTTAR PRADESH	KUSHI NAGAR	4,997	19,322	60,754	53,061	55,242	1,93,376
569	UTTAR PRADESH	LALITPUR	22,057	23,113	38,050	24,921	26,478	1,34,619
570	UTTAR PRADESH	LUCKNOW	10,628	24,314	25,996	15,586	15,916	92,440
571	UTTAR PRADESH	MAHARAJGANJ	5,277	17,903	52,287	89,045	87,806	2,52,318
572	UTTAR PRADESH	MAHOBA	2,827	3,511	5,411	8,333	17,669	37,751
573	UTTAR PRADESH	MAINPURI	5,600	15,664	43,222	33,901	45,446	1,43,833
574	UTTAR PRADESH	MATHURA	9,909	24,613	50,366	45,055	37,920	1,67,863
575	UTTAR PRADESH	MAU	8,022	19,958	19,796	10,627	12,548	70,951
576	UTTAR PRADESH	MEERUT	8,302	36,783	27,960	19,361	13,652	1,06,058
577	UTTAR PRADESH	MIRZAPUR	11,649	36,182	48,801	40,018	49,227	1,85,877
578	UTTAR PRADESH	MORADABAD	9,427	31,901	51,045	69,375	49,367	2,11,115
579	UTTAR PRADESH	MUZAFFARNAGAR	12,311	29,296	31,489	17,169	14,313	1,04,578
580	UTTAR PRADESH	PANCHSHEEL NAGAR	8,098	6,411	5,767	12,487	7,785	40,548
581	UTTAR PRADESH	PILIBHIT	23,562	23,897	18,149	11,893	11,391	88,892
582	UTTAR PRADESH	PRABUDH NAGAR	4,358	10,697	11,753	9,221	8,745	44,774
583	UTTAR PRADESH	PRATAPGARH (UP)	11,200	15,137	16,355	9,919	12,137	64,748
584	UTTAR PRADESH	Prayagraj	35,314	64,082	67,180	24,051	24,083	2,14,710
585	UTTAR PRADESH	RAI BARELI	38,265	48,321	43,856	9,935	10,986	1,51,363
586	UTTAR PRADESH	RAMPUR	26,501	7,799	18,444	10,182	9,832	72,758
587	UTTAR PRADESH	SAHARANPUR	15,424	25,352	24,646	11,875	12,695	89,992
588	UTTAR PRADESH	SANT KABIR NAGAR	6,180	21,413	45,361	25,643	33,905	1,32,502
589	UTTAR PRADESH	SANT RAVIDAS NAGAR	2,829	5,358	7,674	5,904	9,828	31,593
590	UTTAR PRADESH	SHAHJAHANPUR	11,556	26,494	32,455	16,616	24,471	1,11,592
591	UTTAR PRADESH	SHRAVASTI	11,902	29,163	37,603	22,909	15,101	1,16,678

s.no.	STATE/UT NAME	District Name	Customer Base FY 2018-19	Customer Base FY 2019-20	Customer Base FY 2020-21	Customer Base FY 2021-22	Customer Base FY 2022-23	Total Customer Base
592	UTTAR PRADESH	SIDHARTHANAGAR	15,817	24,513	31,736	20,178	17,565	1,09,809
593	UTTAR PRADESH	SITAPUR	51,020	80,228	1,26,263	1,96,666	1,52,696	6,06,873
594	UTTAR PRADESH	SONBHADRA	1,899	5,006	3,491	2,677	3,428	16,501
595	UTTAR PRADESH	SULTANPUR	14,362	19,440	16,218	7,021	12,652	69,693
596	UTTAR PRADESH	UNNAO	3,357	36,631	31,336	28,701	24,404	1,24,429
597	UTTAR PRADESH	VARANASI	6,677	16,982	22,074	16,112	18,022	79,867
598	UTTARAKHAND	ALMORA	2,363	11,303	7,714	3,213	3,474	28,067
599	UTTARAKHAND	BAGESHWAR	1,205	3,222	2,546	1,493	2,122	10,588
600	UTTARAKHAND	CHAMOLI	2,587	19,536	12,142	4,539	2,811	41,615
601	UTTARAKHAND	CHAMPAWAT	1,287	4,988	3,186	1,161	1,941	12,563
602	UTTARAKHAND	DEHRA DUN	6,294	14,874	82,444	5,650	5,784	1,15,046
603	UTTARAKHAND	GARHWAL	2,621	10,187	9,604	2,955	2,254	27,621
604	UTTARAKHAND	HARIDWAR	3,365	15,391	26,157	5,780	6,426	57,119
605	UTTARAKHAND	NAINITAL	3,190	8,336	4,616	2,869	4,352	23,363
606	UTTARAKHAND	PITHORAGARH	1,936	10,688	6,505	2,409	2,607	24,145
607	UTTARAKHAND	TEHRI GARHWAL	3,750	11,060	8,004	2,346	3,988	29,148
608	UTTARAKHAND	UDHAM SINGH NAGAR	1,871	8,192	5,555	4,363	4,179	24,160
609	UTTARAKHAND	UTTAR KASHI	2,040	4,691	2,199	942	1,124	10,996
610	WEST BENGAL	ALIPURDUAR	3,920	15,380	21,756	9,238	5,968	56,262
611	WEST BENGAL	BANKURA	2,932	32,044	27,148	9,253	14,097	85,474
612	WEST BENGAL	BIRBHUM	2,053	61,398	52,711	5,715	11,317	1,33,194
613	WEST BENGAL	DAKSHIN DINAJPUR	8,685	20,775	59,641	10,535	3,287	1,02,923
614	WEST BENGAL	DARJILING	3,655	11,634	21,807	7,065	3,255	47,416
615	WEST BENGAL	HAORA	3,933	49,182	17,459	8,201	10,507	89,282
616	WEST BENGAL	HUGLI	2,888	25,331	24,894	25,129	10,247	88,489
617	WEST BENGAL	JALPAIGURI	7,430	37,879	88,908	24,322	9,274	1,67,813
618	WEST BENGAL	JHARGRAM	5,421	19,266	8,284	5,757	10,112	48,840
619	WEST BENGAL	KALIMONG	2,078	12,373	3,665	1,990	864	20,970
620	WEST BENGAL	KOCH BIHAR	17,494	76,966	93,603	44,987	20,594	2,53,644
621	WEST BENGAL	KOLKATA	4,346	55,499	12,391	57,707	14,172	1,44,115
622	WEST BENGAL	MALDAH	7,931	31,006	21,857	10,512	10,193	81,499
623	WEST BENGAL	MURSHIDABAD	8,938	24,486	28,062	11,984	9,378	82,848
624	WEST BENGAL	NADIA	2,782	22,740	49,024	37,573	17,177	1,29,296
625	WEST BENGAL	NORTH 24 PARGANAS	4,336	44,044	14,490	20,235	18,800	1,01,905
626	WEST BENGAL	PASCHIM BARDHAMAN	3,777	25,417	16,427	23,777	7,472	76,870
627	WEST BENGAL	PASCHIM MEDINIPUR	3,742	24,272	25,168	13,546	17,904	84,632
628	WEST BENGAL	PURBA BARDHAMAN	5,168	18,220	15,035	8,026	8,896	55,345
629	WEST BENGAL	PURBA MEDINIPUR	5,324	69,973	41,806	31,634	32,087	1,80,824
630	WEST BENGAL	PURULIYA	4,161	23,797	12,832	7,507	4,419	52,716
631	WEST BENGAL	SOUTH 24 PARGANAS	11,567	40,797	37,474	20,097	15,043	1,24,978
632	WEST BENGAL	UTTAR DINAJPUR	12,139	31,838	81,511	15,074	9,225	1,49,787
		Grand Total	55,69,159	1,81,94,242	1,93,97,186	94,45,460	1,37,30,959	6,63,37,024

ANNEXURE REFERRED IN REPLY TO PART (e) OF RAJYA SABHA UNSTARRED QUESTION 2617 ON INDIA POST PAYMENTS BANK TO BE ANSWERED ON 11.08.2023

Services provided by IPPB:

- (1) Paperless and Instant account opening of savings accounts for citizens and current accounts for merchants including Aadhaar Seeding for Direct Benefits Transfer (DBT) beneficiaries.
- (2) Virtual Debit Card
- (3) Cash Deposit/ Cash Withdrawal services
- (4) Domestic Money Transfer services including Immediate Payment System (IMPS), National Electronic Fund Transfer (NEFT), Real Time Gross Settlement (RTGS) and Unified Payments Interface (UPI)
- (5) Bill Payment services including bill payment of utility bills, Direct to Home (DTH)/Mobile recharges, Equated Monthly Instalment (EMI) payments, insurance etc.
- (6) Insurance services for IPPB customers including Life, Health and Vehicle insurance.
- (7) Post Office Savings Account (POSA) linkage with IPPB accounts
- (8) Online Payment for Post Office Savings schemes including Public Provident Fund (PPF), Sukanya Samridhi Accounts (SSA), Recurring Deposit (RD).
- (9) Digital Life Certificate (DLC) services submission facility for any pensioners of Central/State/ Employees Provident Fund Organisation (EPFO)
- (10) Aadhaar based services such as Mobile Number update in Aadhaar for any citizen and Child Enrolment services for any child (0 - 5-year-old)
- (11) Cash Management services, such as collection of dues from customers of corporate/ Government bodies.
