

**GOVERNMENT OF INDIA
MINISTRY OF CIVIL AVIATION**

Rajya Sabha

UNSTARRED QUESTION NO. : 1946

TO BE ANSWERED ON THE 7th August 2023

NUMBER OF PASSENGERS TRAVELLED BY AIRLINES

1946. SHRI SUSHIL KUMAR MODI

Will the Minister of CIVIL AVIATION be pleased to state:-

- (a) the number of passengers travelled by airlines in last 3 years till June 2023;**
- (b) the percentage of domestic flights that were cancelled in FY23;**
- (c) the number of complaints lodged against unruly behaviour of passengers, the action taken against such unruly passengers;**
- (d) the total complaints lodged by passengers in last 3 years, year-wise;**
- (e) the number of aircrafts likely to be purchased/ leased by Indian companies in next few years; and**
- (f) the number of aircrafts with Indian Carriers in 2013-14 and 2022-23?**

ANSWER

**Minister of State in the Ministry of CIVIL AVIATION (GEN.
(DR) V. K. SINGH (RETD))**

(a): The number of passengers carried by the scheduled Indian carriers for their scheduled domestic operations from 2020-21 to June-2023 (Provisional) is at Annexure-I.

(b): As a part of monthly submission of traffic data by Scheduled Domestic Airlines, the percentage of flights cancelled in the year 2023 (till June) is 0.58 percent.

(c): Based on the recommendations of the concerned airline's Internal Committee, Directorate General of Civil Aviation (DGCA) has placed 166 passengers in the 'No fly list' from 2021 till date, wherein the unruly passenger is banned from taking flights to/from within India for a specific period.

(d): As per the traffic data received by DGCA from scheduled domestic airlines, the details of complaints received by the airlines during last three years is as below:

Year	Complaints
2020	4786
2021	5321
2022	5525
2023 till date	2384

(e) & (f): The fleet size of aircraft endorsed on the Air Operator Certificate(AOC) of the Scheduled Operators in the country in 2014 was 395 whereas in 2023 it is 729. As per the information received by the Directorate General of Civil Aviation (DGCA), the total fleet size of the major domestic airlines in the country is expected to be approximately 1600 in the next seven years.

Annexure-1

Statement of Domestic Passengers carried by Scheduled Indian Operators on Scheduled Services 2020-21 to 2023-24(P)-upto June 2023	
Financial Year	Domestic passengers
	Passengers carried
2020-21	53,330,502
2021-22	84,184,459
2022-23(P)	136,028,656
2023-24(P) upto June 23	38,589,193
P stands for provisional	