

**GOVERNMENT OF INDIA  
MINISTRY OF HEALTH AND FAMILY WELFARE  
DEPARTMENT OF HEALTH AND FAMILY WELFARE**

**RAJYA SABHA  
STARRED QUESTION NO. 133  
TO BE ANSWERED ON THE 1<sup>ST</sup> AUGUST, 2023**

**TELE CONSULTATION UNDER E-SANJEEVANI SCHEME**

**133 SHRI DHANANJAY BHIMRAO MAHADIK:**

Will the Minister of Health and Family Welfare be pleased to state:

- (a) whether Government's free telemedicine service has clocked over 10 crore teleconsultations till now and if so, the details thereof;
- (b) the number of beneficiaries among women and senior citizens who have availed teleconsultations under e-Sanjeevani scheme till date in Maharashtra;
- (c) the number of people availing this service in rural areas as compared to urban areas and the necessary steps taken by Government to promote such services in rural areas;
- (d) the number of Primary Health Centers that have been connected to telemedicine services in Maharashtra; and
- (e) the steps being taken by Government to provide tertiary healthcare facilities through telemedicine?

**ANSWER  
THE MINISTER OF HEALTH AND FAMILY WELFARE  
(DR MANSUKH MANDAVIYA)**

- (a) to (e) A Statement is laid on the Table of the House.

**STATEMENT REFERRED TO IN REPLY TO RAJYA SABHA  
STARRED QUESTION NO. 133 \* FOR 1<sup>ST</sup> AUGUST, 2023**

**(a) to (e)** Ministry of Health and Family Welfare (MoHFW) has developed a telemedicine application eSanjeevani, which provides doctor to doctor and patient to doctor consultations.

This application works on a hub and spoke model wherein doctors including specialists provide services to patients in Health and Wellness Centers (HWCs) in rural areas. Further people in remote and rural areas can also avail services through OPD module of eSanjeevani. As on 26<sup>th</sup> July, 2023, a total of 14,17,81,384 teleconsultations have been completed.

In Maharashtra, a total of 57,32,954 teleconsultations have been completed, out of which 9,54,835 teleconsultations have been rendered to senior citizens and 31,67,798 to women.

With an aim to support effective implementation of the digital health initiatives including telemedicine services across the country, Union Health Ministry provides financial assistance to all States/UTs under National Health Mission for strengthening of health IT infrastructure and internet connectivity. Government has also taken initiatives such as short videos, brochures & pamphlets, including in local languages through social media platforms to disseminate information about telemedicine services and to create awareness among the masses in rural areas.

As on 26<sup>th</sup> July, 2023, a total of 8,764 spokes (including Health and Wellness Centres and Primary Health Centres) have been connected to telemedicine services in Maharashtra.

To provide tertiary health care services, specialist hubs have been established across the country to facilitate consultation with relevant specialists through telemedicine.

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