

**GOVERNMENT OF INDIA
MINISTRY OF HEALTH AND FAMILY WELFARE
DEPARTMENT OF HEALTH AND FAMILY WELFARE**

**RAJYA SABHA
UNSTARRED QUESTION NO. 592
TO BE ANSWERED ON 7th FEBRUARY, 2023**

ATTACK ON THE SERVERS OF AIIMS, NEW DELHI

592 SHRI RAM NATH THAKUR:

Will the Minister of **HEALTH AND FAMILY WELFARE** be pleased to state:

(a) whether it is a fact that after the cyber attack on the servers of All India Institute of Medical Sciences (AIIMS), New Delhi in December 2022, the patients had faced difficulties in online OPD slips and appointments as well as online services, for a long period of time;

(b) whether the online services of AIIMS are working smoothly at present; and

(c) whether any study has been conducted to find out the problems faced by the patients due to the online services being affected after the cyber attack?

**ANSWER
THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND
FAMILY WELFARE
(DR. BHARATI PRAVIN PAWAR)**

(a) to (c): All the data for e-Hospital has been retrieved from a backup server which was unaffected and restored on new servers. Most of the functions of e-Hospital application like patient registration, appointment, admission, discharge etc. have been restored after two weeks of the cyber-attack. The day to day operations/surgeries as well as associated activities and record keeping was done in a manual mode. At present, online appointment system is working for all OPDs running in AIIMS, New Delhi.
