

GOVERNMENT OF INDIA  
MINISTRY OF RAILWAYS

**RAJYA SABHA**  
**UNSTARRED QUESTION NO.3482**  
**ANSWERED ON 31.03.2023**

**SHARING OF PASSENGER DATA BY IRCTC**

3482 SHRI SANJEEV ARORA:

Will the Minister of RAILWAYS be pleased to state:

- (a) the present policy of Railway Catering and Tourism Corporation (IRCTC) regarding sharing of passenger data;
- (b) whether IRCTC has sought any legal opinion prior to creating the scope of work issued to Consultant for monetization of passenger data – name, age, mobile number, gender, address, e-mail ID, number of passengers, class of journey, payment mode, login and password?

**ANSWER**

MINISTER OF RAILWAYS, COMMUNICATIONS AND  
ELECTRONICS & INFORMATION TECHNOLOGY

(SHRI ASHWINI VAISHNAW)

- (a) IRCTC does not share data with third parties except minimum data required for execution/facilitate services booked by the passengers.
- (b) No, Sir.

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